

Resource Guide for Persons with Disabilities

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THANK YOU

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Information is accurate as of date of publication. We welcome further information about any resources, whether listed or not. The information contained herein is subject to change without notice.

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ALPHABETICAL LISTING OF AGENCIES

ABLEDATA

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Silver Spring, MD 20910
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TTY: (301) 608-8912
E-mail: abledata@orcmacro.com
Website: abledata.com

ABLEDATA provides objective information on assistive technology and rehabilitation equipment available from domestic and international sources to consumers, organizations, professionals, and caregivers within the U.S. Although ABLEDATA does not sell any products, they assist to locate the companies that do. No fee for service.

ACADEMIC SOFTWARE, INC.

3504 Tates Creek Road
Lexington, KY 40517-2601
Voice: business (859) 552-1020 or
sales (253) 799-4012
Fax: (253) 799-4012
E-mail: asistaff@acsw.com
Website: www.acsw.com

Educational research, development and consulting firm specializing in assistive technology and computer access for children and adults with disabilities and for health professionals who work with people with disabilities. Designs and distributes custom software and hardware products for educational research and assistive technology communities, including Adaptive Device Locator System, and a national database listing products from over 1000 vendors. Fees for purchase of products.

**ACCESS LIVING OF METROPOLITAN CHICAGO-
CENTER FOR INDEPENDENT LIVING**

614 West Roosevelt Road

Voice: (312) 253-7000
Fax: (312) 253-7001
TTY: (312) 253-7002
E-Mail: generalinfo@accessliving.org
Website: www.accessliving.org

Center for independent living for people with disabilities residing in or around Chicago. Two attorneys on staff provide advocacy in these areas: domestic violence and sexual assault; housing discrimination, including compliance with the Americans with Disabilities Act and the Fair Housing Act; immigration; landlord/tenant issues; and public benefits including Public Aid, Medicaid, Medicare and Social Security. Intake hours: 8:30 a.m. to 5:30 p.m. Monday through Friday. Sign language and Braille or large print is available. Interpreters for Spanish are also available. Services are free but income eligibility may apply.

ADA S. MCKINLEY COMMUNITY SERVICES, INC.

725 South Wells Street, Suite 1-A

Chicago, IL 60607

Voice: (312) 554-0600
Fax: (312) 554-0292
Website: www.adasmckinley.org

Provides assistance to people who are financially disadvantaged and disabled in finding and pursuing paths for a healthy and productive life at 37 sites in the Chicagoland area. Offers vocational services, foster care and adoption services, alternative schools, educational assistance and placement, counseling and residential homes.

ADAPTIVE ADVENTURES

(Chicago Office Contact Information)

230 Greenleaf Avenue

Wilmette, IL 60091

Voice: (847) 251-8445 or (866) 679-2770

Fax: (501) 640-7797

E-Mail: info@edaptive.org

Website: www.adaptiveadventures.org

Adaptive Adventures is a non-profit organization whose mission is to identify, promote, and provide progressive sports and recreation opportunities for children and adults with physical disabilities. Adaptive Adventures offers opportunities primarily for people with physical disabilities and is considered a national leader in the areas of adaptive cycling, water-skiing, and winter sports.

**ADVOCATE CHRIST MEDICAL CENTER
VOCATIONAL SERVICES DEPARTMENT**

4440 West 95th Street

Oak Lawn, IL 60453

Voice: (708) 346-1330

Fax: (708) 346-2122

TTY: (708) 346-1291

Website: www.advocatehealth.com

Provides vocational evaluation, vocational counseling, work adjustment training, job placement, follow-up services and case management to adults with disabilities. Fee applies; insurance accepted.

AIDS CARE, INC.

315 West Barry
Chicago, IL 60657-5638
Voice: (773) 935-4663
Fax: (773) 935-4662
E-Mail: info@aidscarechicago.org
Website: www.aidscarechicago.org

A not-for-profit residence and service organization for individuals in the Chicago-area living with HIV/AIDS. Provides multilevel support and services for individuals living with HIV/AIDS.

AIDS FOUNDATION OF CHICAGO

411 South Wells, Suite 300
Chicago, IL 60607
Voice: (312) 922-2322
Fax: (312) 922-2916
TTY: (312) 922-2917
Website: www.aidschicago.org

Provides funding for HIV/AIDS care and education programs in community based agencies; advocates for sound HIV/AIDS-related public policy and increased support for HIV/AIDS care and prevention efforts; information and referral service and case management coordination.

AIDS LEGAL COUNCIL OF CHICAGO

188 W. Randolph Street, Suite 2400
Chicago, IL 60601-3005
Voice: (312) 427-8990
Fax: (312) 427-8419
TTY: (312) 427-8990
E-Mail: info@aidslegal.com
Website: www.aidslegal.com

Provides free legal advice and services to persons living in Cook County with HIV or AIDS, their companions and families on issues related to HIV and AIDS. Legal services are provided in the following areas: employment, housing, transportation, wills and estate planning; public benefits including Public Aid, Medicaid, Medicare and Social Security; bankruptcy and confidentiality issues. Sign language and Braille or large print are available. Interpreters for Spanish are also available. Income eligibility will apply.

ALEXANDER GRAHAM BELL ASSOCIATION FOR THE DEAF AND HARD OF HEARING

(National Office)

3417 Volta Place, NW

Washington, DC 20007

Voice: (202) 337-5220

Fax: (202) 337-8314

TTY: (202) 337-5221

E-Mail: info@agbell.org

Website: www.agbell.org

Organization for parents of children who are deaf or hard of hearing. Offers support groups and information. Call national office to obtain current Illinois Chapter contact information.

ALZHEIMER'S ASSOCIATION (National Office)

225 N. Michigan Avenue, Floor 17

Chicago, IL 60601-7633

Voice/Helpline (312) 335-8700 or
(800) 272-3900

Fax: (312) 335-1110

E-Mail: info@alz.org

Website: www.alzchi.org (National Office) or
www.alzheimers-illinois.org (Greater IL Chapter Office)

National chapters provide information on Alzheimer's Disease and caregiving issues. The national headquarters can refer interested parties to their local chapters, which provide support groups and other resources. Interpreters for Spanish are available.

**AMC CANCER INFORMATION AND COUNSELING
LINE**

Voice: (800) 525-3777
E-Mail: ciclhelp@amc.org
Website:
http://www.amc.org/html/info/h_info_cicl.html

Established by the AMC Cancer Research Center, the CICL is a national toll-free contact number designed to assist people with cancer and their families. Line is staffed Monday through Friday, 8:30A – 5p MST. Individuals can contact this telephone number or email address to communicate with a trained counselor about cancer. Staff provide up-to-date medical information, resource referrals, emotional support, and short-term counseling. All calls are strictly confidential.

**AMERICAN ASSOCIATION OF RETIRED PERSONS
(AARP)**

(Illinois State Office)
222 N. LaSalle Street – Suite 710
Chicago, IL 60601
Voice: (866) 448-3613
Fax: (312) 372-2204
E-Mail: aarpil@aarp.org
Website: www.aarp.org/il/

Non-profit membership association which helps persons age 50 and older to help themselves and their communities on issues such as health and homeowners insurance; advocacy and information on issues like

Medicare, Social Security and consumer safety; advice for living well; and community services.

AMERICAN BAR ASSOCIATION COMMISSION ON MENTAL AND PHYSICAL DISABILITY LAW

740 15th Street, N.W., 9th Fl.

Washington, DC 20005

Voice: (202) 662-1570

Fax: (202) 662-1032

TTY: (202) 662-1012

E-Mail: cmpdl@abanet.org

Website: www.abanet.org/disability

Offers publications on mental and physical disability law.

AMERICAN BLIND SKIING FOUNDATION

416 East Thornhill Lake

Palatine, IL 60074

Voice: (312) 409-1605

E-Mail: ABSF@absf.org

Website: www.absf.org

Instructs and promotes downhill and cross-country skiing for individuals who are blind. Operates from first Sunday in January through the middle of March, snow conditions permitting. Braille and large print are available on request.

AMERICAN BRAIN TUMOR ASSOCIATION

2720 River Road, Suite 146

Des Plaines, IL 60018

Voice: (847) 827-9910

Patient Line: (800) 886-2282

Fax: (847) 827-9918

E-Mail: info@abta.org

Website: www.abta.org

Services include more than 20 publications that address brain tumors, their treatment and strategies for coping

with the disease appropriate for a variety of age groups. Provides free social service consultants by telephone; national symposia and regional town meetings for patients and their families; mentorship program for new brain tumor support group leaders; a nationwide database of established support groups; a resource listing of physicians offering investigative treatments; the Connections pen-pal program; and an award-winning Internet site, <http://www.abta.org>. Intake: 9 a.m. to 5 p.m. Central time, Monday through Friday.

**AMERICAN CANCER SOCIETY-ILLINOIS
DIVISION**

(National Headquarters)

Voice: (800) ACS-2345

Website: www.cancer.org

(Chicago Regional Office)

77 East Monroe Street – 12th Floor

Chicago, IL 60603

Voice: (312) 372-0471

Fax: (312) 372-0910

Call or visit website for additional local Illinois chapters and current events. Using education and research, aims to prevent and eventually eradicate cancer.

AMERICAN CIVIL LIBERTIES UNION OF ILLINOIS

180 N. Michigan Ave., Suite 2300

Chicago, Illinois 60601

Voice: (312) 201-9740

Fax: (312) 201-9760

Website: www.aclu-il.org

E-Mail: acluofillinois@aclu-il.org

The American Civil Liberties Union of Illinois is a non-profit, non-partisan organization, dedicated to protecting freedom, liberty, equality and justice for all within the United States. The ACLU accomplishes its goals through litigation, lobbying, and education programs. The work of the ACLU is based upon, but not limited to, protecting the liberties and freedoms guaranteed by the United States Constitution, especially those contained in the Bill of Rights.

AMERICAN COUNCIL OF THE BLIND

1155 15th Street, N.W., Suite 1004

Washington, DC 20005

Voice: (800) 424-8666 or (202) 467-5081

Fax: (202) 467-5085

E-Mail: info@acb.org

Website: www.acb.org

Membership organization providing such services as: toll-free information and referral on all aspects of blindness; scholarship assistance to blind/visually impaired post-secondary students; public education and awareness training; support to consumer advocates and legal assistance on matters relating to blindness; leadership and legislative training; and, governmental monitoring, consultation and advocacy including the "Washington Connection," a national legislative hotline. Website also lists consumer products and jobs bank for those who are blind and visually impaired, and provides publications, information and referral services. No fee for service.

AMERICAN DIABETES ASSOCIATION

(National Headquarters)

Attn: National Call Center

1701 N. Beauregard Street

Alexandria, VA 22311

Voice: (800) DIABETES or (800) 342-2383

E-Mail: makingnoise@diabetes.org (e-mail for
advocacy questions)

Website: www.diabetes.org

(Northern Illinois Office)

30 North Michigan Avenue, Suite 2015

Chicago, IL 60602

Voice: (312) 346-1805 or (888) DIABETES

Fax: (312) 346-5342

Not-for-profit health organization that raises money for research, education, and advocacy programs. Also has links to local support groups and provides camping opportunities for children with diabetes.

AMERICAN FOUNDATION FOR THE BLIND

11 Penn Plaza, Suite 300

New York, NY 10001

Voice: (212) 502-7600 or

(800) AFB-LINE (232-5463)

Fax: (212) 502-7777

TTY: (212) 502-7662

E-Mail: afbinfo@afb.net

Website: www.afb.org

(Midwest Office)

401 North Michigan Avenue, Suite 308

Chicago, IL 60611

Voice: (312) 245-9961

Fax: (312) 245-9965

E-Mail: chicago@afb.org

Resource for people who are blind and visually impaired. Produce talking books for people who are blind. The national headquarters has consumer products for people who are blind and visually impaired. Provides publications, research and referral services.

AMERICAN HEARING IMPAIRED HOCKEY ASSOCIATION, INC.

1143 West Lake Street
Chicago, IL 60607
Voice: (312) 226-5880
Fax: (312) 829-2098
TTY: (312) 767-3130
Website: www.ahiha.org

Provides hockey activities for youth who are hearing impaired.

AMERICAN HEART ASSOCIATION

(National Headquarters)
7272 Greenville Avenue
Dallas, TX 75231
Voice: (800) 242-8721
Website: www.americanheart.org

(Chicago Office)
208 South LaSalle Street, Suite 900
Chicago, IL 60604-1197
Voice: (312) 346-4675 or (800) 677-5481
Fax: (312) 346-8236

Provides information and educational materials about heart disease and prevention strategies

AMERICAN LUNG ASSOCIATION

(National Headquarters)

61 Broadway, 6th Floor

New York, NY 10006

Voice: (212) 315-8700 or (800) 548-8252

Website: www.lungusa.org

(American Lung Association of Illinois-Iowa)

3000 Kelly Lane

Springfield, IL 62707

Voice: (800) LUNGUSA or (217) 787-5864

Fax: (217) 787-5916

E-Mail: info@lungil.org

(American Lung Association of Metropolitan Chicago)

1440 West Washington Blvd.

Chicago, IL 60607

Voice: (312) 243-2000

Fax: (312) 243-3954

Website: www.lungchicago.org

Undertakes community-based health education, research and advocacy with the mission of promoting lung health and preventing and treating lung disease with an emphasis on tobacco-related diseases and asthma. Call 1-800-548-8252 to be routed to your local chapter.

**AMERICAN PARKINSON'S DISEASE
ASSOCIATION, INC.**

(National Headquarters)

1250 Hyland Boulevard, Suite 4B

Staten Island, NY 10305

Voice: (800) 223-2732

Fax: (718) 981-4399

E-Mail: apda@apdaparkinson.org

Website: www.apdaparkinson.org

(Midwest Chapter)
2050 Pfingsten Road, #127
Glenview, IL 60025
Voice: (847) 724-7087
E-Mail: cacapda@aol.com

Aims to improve the lives of patients with Parkinson's Disease and their family members through research, education, patient support, and public awareness.

AMERICAN SPEECH-LANGUAGE-HEARING ASSOCIATION

10801 Rockville Pike
Rockville, MD 20852-3279
Public Voice: (800) 638-8255
For Students/
Professionals: (301) 897-5700 or (800) 498-2071
TTY: (301) 897-5700
Fax: (301) 571-0457
E-Mail: actioncenter@asha.org
Website: www.asha.org

The mission of the American Speech-Language-Hearing Association is to promote the interests of and provide the highest quality services for professionals in audiology, speech-language pathology, and speech and hearing science, and to advocate for people with communication disabilities. Ensures access to quality care through information and referral about child and adult communication disorders, continuing education and professional development, and legislation and advocacy. Makes a series of brochures, fact sheets, and packets available to the general public at no cost, and uses a computerized referral database of audiology and speech-language pathology programs to meet individual needs. No fee for service.

**AMYOTROPHIC LATERAL SCLEROSIS (ALS)
ASSOCIATION**

(National Office)

27001 Argoura Road, Suite 150

Calabasas Hills, CA 91301-5104

Voice: (800) 782-4747 or (818) 880-9007

Fax: (818) 880-9006

E-Mail: alsinfo@alsa-national.org

Website: www.alsa.org

(Greater Chicago Chapter)

233 East Erie Street, #713

Chicago, IL 60611

Phone: 312-335-9877

E-Mail: alschicago@yahoo.com

The ALS Association funds worldwide research to discover the cause and develop a cure for ALS (Lou Gehrig's disease). The local chapters provide patient services, equipment loans, advocacy and support groups for people with ALS and their families.

THE ARC OF ILLINOIS

18207 Dixie Hwy. - Suite A

Homewood, IL 60430

Voice: (708) 206-1930

Fax: (708) 206-1171

TTY: (708) 206-0450

E-Mail: E-mail contact form available on website

Website: www.thearcofil.org

The Arc is committed to empowering persons with disabilities to achieve full participation in community life through informed choices. The Arc provides public policy advocacy, education and training, and information and referral to other services to individuals with disabilities.

THE ARC OF THE UNITED STATES

(National Headquarters)
1010 Wayne Avenue, Suite 650
Silver Spring, MD 20910
Voice: (301) 565-3842
Fax: (301) 565-3843
E-Mail: Info@thearc.org
Website: www.thearc.org

The nation's largest volunteer organization solely devoted to improving the lives of all children and adults with mental retardation and their families. Also fosters research and education regarding the prevention of mental retardation in infants and young children. More than 100 publications and videos on research, employment, prevention, family and organizational issues. Large print is available.

ARCHITECTURAL AND TRANSPORTATION BARRIERS COMPLIANCE BOARD ("THE ACCESS BOARD")

1331 F Street, N.W., Suite 1000
Washington, DC 20004-1111
Voice: (202) 272-0080 or (800) 872-2253
Fax: (202) 272-0081
TTY: (202) 272-0082 or (800) 993-2822
E-Mail: info@access-board.gov
Website: www.access-board.gov

An independent federal agency with authority to develop and maintain accessibility guidelines for the built environment, transit vehicles, telecommunication equipment, and for electronic and information technology. Publishes numerous booklets accessible from the website. A publication list is also available by request by telephoning the above number or emailing pubs@access-board.gov. Alternative publication formats (Braille, large print, or audio cassette/disk) are available upon request.

THE ARK

6450 North California Avenue

Chicago, IL 60645

Voice: (773) 973-1000

Fax: (773) 973-4362

E-Mail: ark@arkchicago.org

Website: www.arkchicago.org

Provides various services in Chicago area including: social services (e.g., job placement, referrals, Kosher food pantry, home meal delivery); crisis intervention; counseling; accessible transitional housing; drop in center for the chronically mentally ill; and medical, dental, eye clinics and pharmacy services. Offers comprehensive mental health services including group and individual therapy. Free legal services are provided to financially eligible individuals in the following areas: landlord/tenant disputes, social security appeals, immigration and family law (simple divorce), credit collections, and wills. Those seeking legal services should call to set up an appointment. The ARK primarily serves Jewish clients, with the exception of certain programs such as the FEMA program that provides emergency funding assistance for rent and utilities. Staff members speak a variety of language including Yiddish, Russian and Hebrew.

ARTHRITIS FOUNDATION

(Greater Chicago Chapter)

29 East Madison

Chicago, IL 60602

Voice: (800) 735-0096 or (312) 372-2080

Fax: (312) 372-2081

E-Mail: info.gc@arthritis.org

Website: www.arthritis.org

(Greater Illinois Chapter)
2621 N. Knoxville Avenue
Peoria, IL 61604
Voice: (309) 682-6600 or (800) 795-9115
Fax: (309) 682-6732
E-Mail: greaterillinois@arthritis.org
Website: www.arthritis.org

The mission of the Arthritis Foundation is to improve lives through leadership in the prevention, control, and cure of arthritis and related diseases. The agency provides public and patient education, exercise programs, self-help courses, support groups, seminars, speakers' bureau and networking luncheons. There is a fee for some services. Informational brochures are available in Spanish. Agency has many volunteer opportunities.

ASI

2619 West Armitage Street
Chicago, IL 60647
Voice: (773) 278-5130
Fax: (773) 278-1380
TTY: (773) 278-0032
E-Mail: asihomecare@ameritech.net

Provides home care services for persons with disabilities. Intake hours are 9 a.m. to 5 p.m., Monday through Friday. Interpreters for Spanish are available. Fees for some non-government funded services depending on eligibility.

ASSOCIATION HOUSE OF CHICAGO

1116 North Kedzie Avenue
Chicago, IL 60651
Voice: (773) 772-7170
Fax: (773) 384-0560
E-Mail: info@associationhouse.org
Website: www.associationhouse.org

Provides educational and vocational counseling for all individuals. Offers supported living for adults with disabilities. Also provides developmental training, case management and respite services. Interpreters for Spanish are available.

ASTHMA AND ALLERGY FOUNDATION OF AMERICA

1233 20th Street, N.W., #402
Washington, DC 20036
Voice: (800) 7-ASTHMA or (202) 466-7643
Fax: (202) 466-8940
E-Mail: info@aafa.org
Website: www.aafa.org

Provides education about asthma and allergies, including food allergies through a national toll free information line. Offers emotional support and support groups for parents, pre-teens, teens and adults with asthma and allergies. Line is staffed Monday through Friday, 10A – 3P EST.

ATTENTION DEFICIT INFORMATION NETWORK, INC.

58 Prince Street
Needham, MA 02492
Voice: (781) 455-9895
Fax: (781) 444-5466
E-Mail: adin@gis.net
Website: www.addinfonetwork.com

A not-for-profit, national organization that provides information, materials and support for those persons (children and adults) whose lives have been affected by attention deficit disorder. Provides informational materials, referrals, conferences, workshops, annual post-secondary scholarship award, and parent and adult support groups.

THE AUTISM PROJECT

Website: www.theautismproject.com

(University of Chicago site)

(773) 834-3864

* Serving Chicago Metro Region

(Hope School site)

(217) 525-8332

* Serving Central Illinois

(Southern Illinois University – Carbondale site)

(618) 536-2122

* Serving Southern Illinois

The Autism Project is a systems development initiative designed to create and enhance community networks that promote best practice in the diagnosis, treatment and education of children with Autism Spectrum Disorders. Project initiatives include didactic and experienced-based training, consulting, community services and support, and research and evaluation. The Project's website also has a comprehensive location-based resource guide for Illinois residents.

AUTISM RESOURCE CENTER

Good Shepherd Center

2220 Carroll Parkway

Flossmoor, IL 60422

Voice: (708) 957-5700 x 16 (Hablamos español)

Supplies resources, training, and referrals for families with a child or children diagnosed with autism spectrum disorder. By providing empowerment through knowledge and awareness of available support, the Center hopes to assist in making decisions for the betterment of hope, family and community.

AUTISM SOCIETY OF ILLINOIS

2200 South Main Street, Suite 317

Lombard, IL 60148-5366

Voice: (630) 691-1270

Fax: (630) 932-5620

E-Mail: info@autismillinois.org

Website: www.autismillinois.org

The Autism Society of Illinois is a Chapter of the Autism Society of America. The mission of the Autism Society of Illinois is to promote through advocacy, public awareness, education and research, lifelong access and opportunities for persons within the autism spectrum disorder and their families in order that they may be fully included, participating members of their communities. The Society is directed by its Board of Directors and a Professional Advisory Board. The Society employs an Executive Director as well as an Office Manager, who are available during regular business hours. Membership benefits include discounts on informational seminars and other ASI sponsored events as well as Legislative Advocacy information and updates. Members receive ASI's quarterly newsletter The Promise and ASA's quarterly publication, The Advocate.

BEHIV (BETTER EXISTENCE WITH HIV)

P.O. Box 5171

6925 N. Ashland Ave.

Evanston, IL 60204-5171

Chicago, IL 60626

Voice: (847) 475-2115

(773) 381-6300

Fax: (847) 475-2820

E-mail: administration@behiv.org

Website: www.behiv.org

Provides prevention outreach, counseling for individuals and groups, comprehensive case management, support for family, friends and caregivers, housing assistance, and education programs on HIV/AIDS prevention.

BIG BROTHERS-BIG SISTERS OF METROPOLITAN CHICAGO

28 East Jackson Boulevard, Suite 1800
Chicago, IL 60604
Voice: (312) 427-0637
Fax: (312) 427-0760
E-Mail: bbbschicag@aol.com
Website: www.bbbschicago.org

Provides on-on-one and group mentoring program for children in Cook County age 7 to 13 years old. Accepts all children, including those with physical and mental disabilities.

BLIND SERVICE ASSOCIATION, INC.

22 West Monroe Street, 11th Floor
Chicago, IL 60603
Voice: (312) 236-0808
Fax: (312) 236-8679

Serves residents of Chicago and collar counties. Provides reading services, tape recordings, and support groups to people who are legally blind. Generally no fee for services except for special programming; nominal fee for tape recordings.

BLINDED VETERANS ASSOCIATION

477 H Street, N.W.
Washington, DC 20001-2694
Voice: (202) 371-8880
Fax: (202) 371-8258
E-Mail: bva@bva.org
Website: www.bva.org

National advocacy organization representing legally blind veterans before the U.S. Congress and the Department of Veterans Affairs. Provides information to blinded veterans regarding available services and issues that affect them and their families. Promotes access to technology and the

practical use of the latest research. Supports vocational and recreational programs that foster rehabilitation. Offers role models who can demonstrate that the challenges of blindness can be overcome. Lends encouragement and emotional support through regional group activities, annual national conventions, and voluntary service to one another.

**BOBBY E. WRIGHT COMPREHENSIVE
BEHAVIORAL HEALTH CENTER**

9 South Kedzie Avenue
Chicago, IL 60612

Voice: (773) 722-7900
Fax: (773) 722-0644
TTY: (773) 722-0633
Website: www.bobbyewright.com

Provides comprehensive mental health treatment for children, adolescents, adults and seniors; outpatient programs; community day treatment; arrangement for long and short term hospitalization; developmental disabilities programs; case coordination; day training; residential placements; respite services; and a comprehensive alcoholism and substance abuse program.

BONAVENTURE HOUSE

825 W. Wellington
Chicago, IL 60657

Voice: (773) 327-9921
Fax: (773) 327-9113
E-Mail: information@bonaventurehouse.org
Website: www.bonaventurehouse.org

Licensed supportive residence for individuals living with AIDS and case management services. No fee for services.

BRAIN INJURY ASSOCIATION OF ILLINOIS

P.O. Box 64420

Chicago, IL 60664-0420

Voice: (312) 726-5699 or
(800) 699-6443 if calling from IL

Fax: (312) 630-4011

E-mail: info@biail.org

Website: www.biail.org

The Brain Injury Association of Illinois (BIA of IL) is a not-for-profit, statewide membership organization comprised of people with brain injuries, family members, friends and professionals. BIA of IL is part of a network of brain injury associations across the United States, and is a subsidiary of the national Brain Injury Association. The BIA of IL is dedicated to providing information, advocacy, and support by acting as an information and resource clearinghouse, sponsoring annual educational programming, facilitation of statewide support groups, hosting adult and pediatric recreational camps, actively participating in legislative advocacy, fostering prevention awareness, and encouraging research.

C.A.L.O.R.

3220 W. Armitage Avenue

Chicago, IL 60647-3716

Voice: (773) 235-3161

Fax: (773) 772-0484

TTY: (773) 235-4039

E-Mail: AskCALOR@anixter.org

Website: www.calor.org (English and Spanish)

A division of Anixter Center offering free services to Chicago residents such as case management, mental health services, domestic violence strategies, prevention and education, resource center and employment placement service for Spanish and English-speaking HIV/AIDS affected clients.

CANINE HELPERS FOR THE HANDICAPPED, INC.

5699-5705 Ridge Road

Lockport, NY 14094

Voice/TTY: (716) 433-4035

Fax: (716) 439-0822

E-Mail: CHHdogs@aol.com

Website: <http://caninehelpers.netfirms.com>

Serving clients nationwide. Trains dogs to assist people who are visually impaired and who also have other physical disabilities. Fees for services.

CATHOLIC CHARITIES OF THE ARCHDIOCESE OF CHICAGO

126 N. Des Plaines Street

Chicago, IL 60661-2357

Voice: (312) 655-7000

Fax: (312) 236-4290

TTY: (312) 655-7899

Website: www.catholiccharities.net

Serving Chicago residents by providing counseling, case management, information and referral, basic human needs such as shelter, clothing, and housing subsidies. Fees for some services.

CATHOLIC OFFICE OF THE DEAF

721 N. LaSalle Street

Chicago, IL 60610

Voice: (312) 655-7899

Fax: (312) 751-0394

TTY: (312) 751-8368

E-Mail: cathdeafch@archchicago.org

Serves people who are deaf and hearing impaired and their families in Cook and Lake counties. Provides free information and referrals, religious services for deaf Catholics and social activities. Sign language is available.

CDC-INFO

Voice: (800) CDC-INFO (232-4636)
Fax: (919) 361-4855
TTY: (888) 232-6348
Spanish: (800) 344-7432
E-mail: cdcinfo@cdc.gov
Website: www.cdc.gov/hiv/hivinfo/nah.htm

CDC-INFO (formerly the CDC National AIDS Hotline) operates a toll free, 24 hours a day, 7 days a week information line. CDC-INFO offers anonymous, confidential HIV/AIDS information to the American public. Trained staff answer questions about HIV infection and AIDS in English, Spanish, and by TTY. They also provide referrals to appropriate services, including clinics, hospitals, local hotlines, counseling and testing sites, legal services, health departments, support groups, educational organizations, and service agencies throughout the United States. Callers can also order various publications, posters, and other informational materials.

CENTER FOR DISABILITY & ELDER LAW

710 North Lake Shore Drive, 3rd Floor
Chicago, IL 60611

Voice: (312) 908-4463
Fax: (312) 908-0866
TTY: (312) 908-8705
E-Mail: cdelmail@yahoo.com

Provides appropriate resolution of civil legal needs to low income individuals with disabilities in the Chicago area. Services are free but there are income eligibility requirements. All areas of civil law are handled, excluding tort law.

CENTER FOR ENRICHED LIVING

280 Saunders

Riverwoods, IL 60015

Voice: (847) 948-7001

Fax: (847) 948-7621

E-Mail: info@centerforenrichedliving.org

Website : www.centerforenrichedliving.org

Providing educational, recreational and social skill development for Illinois youth, teens, adults and senior citizens with developmental disabilities. Fees may apply.

CENTER FOR LEARNING/NATIONAL LOUIS UNIVERSITY

2840 Sheridan Road

Evanston, IL 60201-1796

Voice: (847) 475-1100 Ext. 2724

Fax: (847) 256-1057

E-Mail: kadamle@nl.edu

Provides psychological educational evaluations and individual counseling for children, adolescents, and adults. Fee for services applies.

CENTER FOR SPECIAL EDUCATION TECHNOLOGY/COUNCIL FOR EXCEPTIONAL CHILDREN

1110 N. Glebe Road, Suite 300

Arlington, VA 22201-5704

Voice: (703) 620-3660 or (888) CEC-SPED

Fax: (703) 264-9494

TTY: (866) 915-5000

E-Mail: service@cec.sped.org

Website: www.cec.sped.org

International professional organization dedicated to improving education outcomes for individuals with

exceptionalities, students with disabilities and/or the gifted.
Fees for some services.

**CENTER FOR SPEECH AND LANGUAGE
DISORDERS**

195 Spangler Avenue, Suite B
Elmhurst, IL 60126

Voice: (630) 530-8551
Fax: (630) 530-5909
TTY: (630) 530-8551
E-Mail: info@cslld.org
Website: www.cslld.com

Organization serves Illinois children with communication disorders. Some of the services offered are speech and language screenings; communication skills evaluation; treatment for children diagnosed with hyperlexia, autism, Aspergers, nonverbal learning disorder and other speech and language disorders; social language groups; parent support groups; and other communication and professional programs. Fees for services.

CHICAGO AREA INTERPRETER REFERRAL

36 S. Wabash Avenue, Suite 714
Chicago, IL 60603

Voice: (312) 895-4300
Fax: (312) 895-4313
TTY: (312) 895-4320
E-Mail: Info@CAIRS.net
Website: www.cairs.net

Receives and fulfills requests for sign language interpreters for all kinds of occasions and for various sign language needs in Illinois. Also provides referrals for alternative auxiliary aids and communication assistance. Fees for services.

**CHICAGO ASSOCIATION FOR RETARDED
CITIZENS (CARC)**

8 S. Michigan Avenue, Suite 1700
Chicago, IL 60603

Voice: (312) 346-6230
Fax: (312) 346-2218
TTY: (312) 346-6489
E-Mail: relations@chgarc.org
Website: www.chgoarc.org

Provides residential, vocational, job placement, early intervention, ancillary, and special education services to Chicago residents who are developmentally disabled.

**CHICAGO BAR ASSOCIATION LAWYER
REFERRAL SERVICE**

321 Plymouth Court
Chicago, IL 60604-3997

Voice: (312) 554-2001
Fax: (312) 554-2054
TTY: (312) 554-2055
E-Mail: info@chicagobar.org
Website: www.chicagobar.org/public/referral/referral.html

Refers callers to attorneys in Chicago and surrounding suburbs on a number of legal issues. Referral also made via Web site. A small referral fee is charged.

CHICAGO CLUB OF THE DEAF

4221 W. Irving Park Road
Chicago, IL 60640

Voice: (708) 865-2900
Fax: (773) 545-9596

Chicago-based social club, support groups, sports activities, special events/holiday, sign language courses,

and summer youth programs for people who are deaf and hard of hearing. Membership fee applies.

CHICAGO COMMISSION ON HUMAN RELATIONS

740 N. Sedgwick, 3rd Floor

Chicago, IL 60610

Voice: (312) 744-4111

Fax: (312) 744-1081

TTY: (312) 744-1088

Website: www.ci.chi.il.us/HumanRelations

The Chicago Commission on Human Relations is charged with enforcing the Chicago Human Rights and Fair Housing Ordinances that prohibit discrimination based on 13 protected categories including disability. The Commission also assists victims of hate crimes, provides anti-bias workshops, and resolves intergroup tensions.

CHICAGO DEPARTMENT ON AGING

30 N. LaSalle Street, Suite 2320

Chicago, IL 60602

Voice: (312) 744-5770

Fax: (312) 742-0699

TTY: (312) 744-6777

E-Mail: aging@cityofchicago.org

Website: www.cityofchicago.org/aging

The Chicago Department on Aging is creating options for an aging society by supporting older persons to live independently in their own communities and homes for as long as possible: ensuring that those who reside in institutions are treated with dignity and care; and ensuring that older persons have access to full and accurate information to participate in public policy. Some of the services offered by the Department are information and assistance, senior centers, transportation services, employment services education, and housing options.

CHICAGO DEPARTMENT OF CONSUMER SERVICES

Voice: (800) 281-4466
Website: <http://www.ci.chi.il.us/ConsumerServices/>

One toll-free phone call to the above number can inform an individual about local taxicab companies that operate wheelchair accessible cabs.

**CHICAGO DEPARTMENT OF PUBLIC HEALTH
DIVISION OF STD/HIV/AIDS PUBLIC POLICY AND PROGRAMS**

333 South State Street, Room 2135
Chicago, IL 60604-3972
Voice: (312) 747-9865
Fax: (312) 747-9663
TTY: (312) 744-2960
Website: www.cityofchicago.org/health

The mission of the Chicago Department of Public Health, Division of STD/HIV/AIDS Public Policy and Programs is to work in partnership with the community to use the best public health practices for the prevention and treatment of HIV and sexually transmitted diseases (STDs) and to promote the highest quality services for the health and well being of those living with and impacted by STDs, HIV and AIDS. Some of the programs are Direct Services to Persons Living with HIV/AIDS, HIV Counseling and Testing Evaluation Project, HIV Primary Care, Prevention Case Management, STD/HIV Outreach, HIV/AIDS Public Awareness and Media Campaigns, STD Research, STD Surveillance, and various newsletters and publications.

CHICAGO DISABILITY TRANSIT

230 East Ohio Street

Chicago, IL 60611

Voice: (630) 653-9815

Fax: (630) 653-5591

Pager: (708) 710-2770

Chicago Disability Transit, founded and operated by people with disabilities, provides paratransit services in the greater Chicago area and operates on a 24 hour per day, 7 day per week basis. Charges for this service will be based on a fee-for-service rate structure. Both accessible vans and service cars are available for transportation.

**CHICAGO FIRE DEPARTMENT
BUREAU OF FIRE PREVENTION-PUBLIC
EDUCATION UNIT**

1010 S. Clinton

Chicago, IL 60607

Voice: (312) 747-6692

Fax: (312) 747-3331

E-Mail: Fire@cityofchicago.org

Website: <http://cityofchicago.org/Fire>

Offers lectures and a registration program in Chicago on fire safety for people with disabilities.

CHICAGO HEARING SOCIETY

2001 N. Clybourn

Chicago, IL 60614

Voice: (773) 248 9121

Fax: (773) 248-9176

TTY: (773) 248-9174

E-Mail : AskCHS@anixter.org

Website : www.chicagohearingsociety.org

Advocacy and case management for people who are deaf and hard of hearing. Victim assistance counselor for

people who are deaf and hard of hearing and victims of crimes; sign language interpreter referral services, sign language classes, audiology clinic, preschool hearing and vision testing, youth program for youngsters and teens who are deaf and hard hearing. Fees vary by program; sliding fees scale for most services.

CHICAGO HOUSE AND SOCIAL SERVICE AGENCY

1925 N. Clybourn, Suite 401

Chicago, IL 60614

Voice: (773) 248-5200

Fax: (773) 248-5019

E-Mail: mtowey@chicagohouse.org

Website: www.chicagohouse.org

Community-based housing, supportive services and basic life skills to Chicago individuals, families and children dealing with HIV/AIDS. Sliding scale fee applies for services.

**CHICAGO LAWYERS' COMMITTEE
FOR CIVIL RIGHTS UNDER LAW**

100 N. LaSalle Street, Suite 600

Chicago, IL 60602-2403

Voice: (312) 630-9744

Fax: (312) 630-1127

TTY: (312) 630-9749

E-Mail: info@clccrul.org

Website: www.clccrul.org

Handles class action and law reform litigation in pursuit of equal treatment for all people, particularly in the area of employment, housing, hate crimes and public accommodations discrimination.

CHICAGO LEGAL CLINIC, INC.

(Central Office)

2938 East 91st Street, Chicago, IL 60617

Voice: (773) 731-1762

Fax: (773) 731-4264

E-Mail: info@cklaw.org

Website: www.clclaw.org

The Chicago Legal Clinic has offices throughout the City of Chicago and provides legal services on a sliding scale based on the client's ability to pay. The types of legal services include: adoption and guardianship, bankruptcy, wills and probate, traffic cases, real estate transactions, landlord/tenant, divorce, visitation, employment, immigration, worker's compensation and social security benefits.

CHICAGO LIGHTHOUSE FOR PEOPLE WHO ARE BLIND OR VISUALLY IMPAIRED

1850 W. Roosevelt Road

Chicago, IL 60608-1298

Voice: (312) 666-1331

Fax: (312) 243-8539

TTY: (312) 666-8874

Website: www.chicagolighthouse.org

A comprehensive private rehabilitation and education agency in Illinois specifically serving children, youth and adults in the Midwest who are blind or visually impaired. The Lighthouse exists to create opportunities for children, youth, and adults through an array of programs options. Fee for some services applies. The Lighthouse's Assistive Devices Store sells products offering support to people who are blind or visually impaired, from talking microwaves to low vision playing cards. Illinois Instructional Material Center loans textbooks and workbooks in Braille and large print, as well as equipment.

**CHICAGO MAYOR'S OFFICE
FOR PEOPLE WITH DISABILITIES**

121 N. LaSalle Street, Room 1104
Chicago, IL 60602

Voice: (312) 744-7050
Fax: (312) 744-3314
TTY: (312) 744-4964
Website: www.cityofchicago.org/Disabilities

Promotes total access, full participation, and equal opportunity for people of all ages in all aspects of life. Ensures compliance with accessibility laws in city facilities, public areas and projects. Services and programs include information and referral, independent living programs, case management services, assistive technology programs, homemaker and personal assistance services, emergency home-delivered meals, employment services, training, architectural services, public information and education and youth programs.

CHICAGO PARK DISTRICT

541 N. Fairbanks Court
Chicago, IL 60611

General Park Information: (312) 742-7529
General TTY Line: (312) 747-2001
E-Mail: play@chicagoparkdistrict.com
Website: www.chicagoparkdistrict.com

General and specialized programs for adults and children with disabilities in Chicago. Please check local park district for available programs. Fees for some programs applies.

**CHICAGO PUBLIC SCHOOLS
OFFICE OF SPECIALIZED SERVICES**

125 S. Clark, 8th Floor

Chicago, IL 60603

Voice: (773) 553-1800

Fax: (773) 553-1801

TTY: (773) 553-1917

Website:

<http://www.cps.k12.il.us/AboutCPS/Departments/OSS>

The Office of Specialized Services seeks to support the academic advancement and physical and emotional health of students, with a special focus on those who have disabilities and those who are at-risk by: ensuring that every student has equal access to all programs and activities in the Chicago Public Schools; improving the achievement of students who are disabled and have special needs through effective and innovative service delivery models which meet the needs of the individual learner; promoting high standards and expectations; preparing students for graduation and employment; and capitalizing on the resources of families, teachers, and community.

CHICAGO TRANSIT AUTHORITY

567 W. Lake Street

Chicago, IL 60661

(ADA Compliance Office)

Voice: (312) 681-4620

TTY: (888) 282-8891

(Customer Service)

Voice: (888) 968-7282

TTY: (888) 282-8891

E-Mail: ctahelp@transitchicago.com

Website: www.yourcta.com

(Paratransit Services)
120 North Racine Avenue
Chicago, IL 60607
Voice: (312) 432-7025
TTY: (312) 432-7140
Fax : (312) 432-7116

Paratransit transportation for persons with disabilities in Chicago and suburbs. Fees for services applies.

CHICAGO VOLUNTEER LEGAL SERVICES

100 North LaSalle Street, Suite 900
Chicago, IL 60602-2405
Voice: (312) 332-1624
Fax: (312) 332-1460
E-Mail: cvls@cvls.org
Website: www.cvls.org

Provides general civil legal services to individuals in Cook County including adoption, child support, powers of attorney and consumer contracts. Services are free, but income eligibility may apply.

CHICAGO WOMEN'S AIDS PROJECT

5249 North Kenmore
Chicago, IL 60640
Voice: (773) 271-2242
Fax: (773) 271-2618

Case management, family therapy, support groups for women with HIV/AIDS, and therapy for children and teens of parents with HIV/AIDS. Serves all of Illinois, but primarily the Chicagoland area. No fee for services.

**CHICAGOLAND RADIO INFORMATION SERVICES
(CRIS)**

77 E. Randolph Street

Chicago, IL 60601

Voice: (312) 541-8400

Fax: (312) 541-8312

E-Mail: crisradio60601@yahoo.com

Web Page: www.crisradio.com

Chicago's only radio reading service for the blind and visually impaired. CRIS uses numerous volunteers to provide verbatim readings of local newspapers and magazines.

**CHILDREN AND ADULTS WITH ATTENTION
DEFICIT DISORDER (CHADD)**

8181 Professional Place, Suite 150

Landover, MD 20785

Voice: (301) 306-7070 or (800) 233-4050

Fax: (301) 306-7090

Website: www.chadd.org

National, not-for-profit, parent based organization, which disseminates information on attention deficit disorders and provides referrals to local support groups. Membership fee.

CHILDREN'S MEMORIAL HOSPITAL

2300 Children's Plaza

Chicago, IL 60614

Voice: (773) 880-4000 or (800) 526-0857

TTY: (800) 526-0844

E-Mail: webfeedback@childrensmemorial.org

Website: www.childrensmemorial.org

Provides counseling, emergency services, information, referrals and medical and nursing services for children up to the age of 16. Fee applies; insurance accepted.

CHRISTOPHER REEVE PARALYSIS FOUNDATION

500 Morris Avenue

Springfield, NJ 07081

Voice: (800) 225-0292

Fax: (973) 912-9433

Website: www.christopherreeve.org

National organization that funds research to develop treatment and cures for paralysis caused by spinal cord injury and other central nervous system disorders. Vigorously works to improve quality of life for people living with paralysis through grants program, paralysis resource center and advocacy efforts. Tools and Technology section on the website provides information and resources on cars and driving, computers, home modification, wheelchairs, seating and positioning. Resource Center is free with interlibrary loan from your local library.

CIRCUIT BREAKER

P.O. Box 19003

Springfield, IL 62794-90003

Voice/TTY: (800) 252-8966

E-Mail: ilsenior@aging.state.il.us

Website: <http://www.cbrx.il.gov/>

Complaints: 421 E. Capital Avenue, #100,
Springfield, IL 62701

Circuit Breaker, and Pharmaceutical Assistance Programs are funded through the Illinois Department of Aging. The Circuit Breaker Program provides assistance with paying property tax and mobile home tax for people with disabilities and seniors who reside in Illinois. The Pharmaceutical Assistance Program offers assistance with paying for certain medication.

**CIRCUIT COURT OF COOK COUNTY
OFFICE OF INTERPRETER SERVICES**

2650 South California Avenue, 4th Floor
Chicago, Illinois 60608

Voice: (773) 869-3210

Fax: (773) 869-3242

TTY: (773) 869-3213

Website:

<http://www.cookcountycourt.org/services/services/interpreter.html>

The Office of Interpreter Services provides qualified foreign language and sign language interpreters to non-English speaking persons or persons who are deaf or hard of hearing who are involved in Circuit Court proceedings. The use of foreign language and sign interpreters helps to protect the rights of those individuals in need of interpreter services and to ensure their equal access to justice.

**COALITION OF CITIZENS WITH DISABILITIES IN
ILLINOIS**

300 E. Monroe, Suite 100

Springfield, IL 62701

Voice: (800) 433-8848 or (217) 522-7016

Fax: (217) 522-7024

TTY: (800) 433-8848 or (217) 522-7016

E-Mail: ccdi@ccdionline.org

Website: www.ccdionline.org

The Coalition of Citizens with Disabilities in Illinois is a not-for-profit, cross-disability, grassroots, advocacy organization advocating equal opportunities for all people with disabilities. Established in 1985, CCDI is comprised of 20 chapters. CCDI values and solicits the unique talents of all of its members and assures each member input in the organization. Fee for membership.

**COMMUNITY RESIDENTIAL SERVICES
AUTHORITY**

100 North First Street, S-100

Springfield, Illinois 62777

Voice: (877) 541-2772

Fax: (217) 524-1529

E-Mail: Addresses accessible through website

Website:

<http://www.systemofcareillinois.com/CRSA.htm>

The CRSA is the legislatively created interagency body that is responsible for identifying and addressing barriers facing parents, professionals and providers when trying to get needed services and programs for individuals with a behavior disorder or a severed emotional disturbance and their family. CRSA provides technical assistance to parents, service consumers, providers and member agencies to appropriately access needed services. Resolves multiple agency disagreements about residential placement or funding of placement and services.

COMPUTER BANC

1023 E. Washington

Springfield, IL 62702

Voice : (217) 528-9506

E-mail: compbanc@hansoninfosys.com

Website: www.computerbanc.org

Computer Banc is a non-profit organization based in Springfield, Illinois that gives away refurbished computers for children with learning challenges who come from homes with limited income. Two trips to Springfield may be required to complete the orientation.

**CONGREGATION BENE SHALOM
HEBREW ASSOCIATION OF THE DEAF**

4435 W. Oakton Street
Skokie, IL 60076-3222

Voice: (847) 677-3330
Fax: (847) 677-7298
TTY: (847) 674-0327
E-Mail: info@beneshalom.org
Website: www.beneshalom.org

Synagogue for people who are deaf and hearing impaired. A senior citizens group meets for lunch on the first and third Wednesday of each month. Sign language is available. Some Braille resources are available. Interpreters for Hebrew are available.

**COOK COUNTY BAR ASSOCIATION
LAWYER REFERRAL PROGRAM**

120 West Madison
Chicago, IL 60601

Voice: (312) 630-9363
E-Mail: info@cookcountybar.org
Website: www.cookcountybar.org

Provides referrals to private attorneys.

**COOK COUNTY BAR ASSOCIATION COMMUNITY
LAW PROJECT**

188 West Randolph, Suites 720
Chicago, IL 60601

Voice: (312) 630-9363
Fax: (312) 630-0983

The Community Law Project operates pro bono (free) legal clinics where low-income persons can receive legal advice, direct representation by an attorney and/or referrals to attorneys on tenant/landlord problems, consumer fraud, family law and unemployment compensation benefits. The

project has several locations throughout the city. Services are free, but income eligibility may apply.

COOK COUNTY COMMISSION ON HUMAN RIGHTS

69 W. Washington Street, Suites 2900

Chicago, IL 60602

Voice: (312) 603-1100

Fax: (312) 603-9988

TTY: (312) 603-1101

Website: www.co.cook.il.us

The Commission enforces the Cook County Human Rights Ordinance by investigating, mediating and adjudicating complaints of discrimination in employment, housing, public accommodations and credit transactions.

**COOK COUNTY STATES' ATTORNEY'S OFFICE
VICTIM/WITNESS ASSISTANCE UNIT**

2650 S. California Avenue

Chicago, IL 60608

Voice: (773) 869-7200

Fax: (773) 869-2838

TTY: (773) 869-7494

E-Mail: stateattorney@cookcountygov.com

Website: www.statesattorney.org

The Victim Witness Assistance Unit will notify individuals of court dates, make counseling referrals, and provide courtroom assistance, crisis intervention, and orientation to the criminal justice system. They will also assist in preparing victim impact statements and provide wheelchair loan information. They will also provide information to crime and homicide victims on victim compensation and support groups. Serves all crime victims and witnesses as well as family members of murder victims in Chicago and Cook County.

**COORDINATED ADVICE AND REFERRAL
PROGRAM FOR LEGAL SERVICES (CARPLS)**

910 W. Van Buren, Suite 700
Chicago, IL 60607

Voice: (312) 738-9200
Fax: (312) 738-9487
TTY: (312) 738-9333
E-Mail: info@carpls.org
Website: www.carpls.org

CARPLS is a legal assistance hotline that provides advice and referrals to low-income residents of Cook County. The service is staffed directly by attorneys and provides legal referrals. The service is free.

COUNCIL FOR DISABILITY RIGHTS

30 E. Adams, Suite 1130
Chicago, IL 60603

Voice: (312) 444-9484
Fax: (312) 444-1977
TTY: (312) 444-1967
E-Mail: cdr@disabilityrights.org
Website: www.disabilityrights.org

The Council for Disability Rights (CDR) advances the rights of people with disabilities nationwide. CDR promotes public policy and legislation, public awareness through education, and provides information and referral services. CDR provides disability awareness training, education advocacy (information technology education outreach, financial education classes), employment services, information and referrals, home modification and videos on various topics. Fees apply for some services on a sliding scale.

**CYSTIC FIBROSIS FOUNDATION-GREATER
ILLINOIS CHAPTER**

150 N. Michigan Avenue, Suites 400
Chicago, IL 60601

Voice: (312) 236-4491 or (800) 824-5064

Fax: (312) 236-2797

E-Mail: illinois@cff.org

Website: www.cff.org/chapters/greaterillinois

The mission of the Cystic Fibrosis Foundation is to assure the development of the means to cure and control cystic fibrosis and to improve the quality of life for those with the disease. This organization is a part of a national organization serving the Greater Illinois area. Provides information about support groups to parents of children with cystic fibrosis, educational programs or materials, advocacy, telephone support, written information. Fees for some programs.

**DEPAUL UNIVERSITY COLLEGE OF LAW LEGAL
CLINIC DISABILITY RIGHTS CLINIC**

25 East Jackson Boulevard

Chicago, Illinois 60604

Voice: (312) 362-8294

Website: www.depaul.edu; or,

Legal services provided by law student clinic in a variety of disability rights issues such as discrimination in public accommodations and in employment. No fees for services.

**DEPRESSION AND BIPOLAR SUPPORT ALLIANCE
(DBSA)**

730 North Franklin, Suite 501
Chicago, IL 60610-7224
Voice: (312) 642-0049 or (800) 826-3632
Fax: (312) 642-7243
Website: www.DBSAlliance.org

The Depression and Bipolar Support Alliance (DBSA) is the nation's leading patient-directed organization focusing on the most prevalent mental illnesses – depression and bipolar disorder. The organization fosters an understanding about the impact and management of these life-threatening illnesses by providing up-to-date, scientifically-based tools and information written in language the general public can understand. DBSA supports research to promote more timely diagnosis, develop more effective and tolerable treatments and discover a cure. The organization works to ensure that people living with mood disorders are treated equitably. Support groups are free and confidential. Information is mailed out free of charge (fee for brochures in large quantities).

DESIGNS FOR CHANGE

29 E. Madison, Suite 950
Chicago, IL 60602
Voice: (312) 236-7252
Fax: (312) 236-7927
TTY: (312) 236-7944
E-Mail: info@designsforchange.org
Website: www.designsforchange.org

An educational research and reform organization which serves as a catalyst for major improvements in the public schools serving the 50 largest cities in the country with a particular emphasis on Chicago. Services include policy reform, literacy and school improvement and the Learning Path Institute. Staff provides technical assistance and support

to ABLE (Advocates Behind Legal Education) Coalition, which is a volunteer, self-help organization for parents, professionals and others interested in the education of children with disabilities.

DESIGN FOR INDEPENDENT LIVING, INC.

7549 N. Oakley Avenue

Chicago, IL

Voice: (773) 973-4776

Fax: (773) 973-0661

The Home Modifications Program assists persons in adapting their current dwelling for special needs, whether temporary or permanent. Design, consulting and remodeling for people with disabilities.

DISABILITY RIGHTS EDUCATION AND DEFENSE FUND

2212 Sixth Street

Berkeley, CA 94710

Voice: (510) 644-2555 or (800) 466-4232

Fax: (510) 841-8645

TTY: (510) 644-2555 or (800) 466-4232

E-Mail: dredf@dredf.org

Website: www.dredf.org

The Disability Rights Education and Defense Fund (DREDF) is a national law and policy center dedicated to furthering the civil rights of people with disabilities. Managed and directed by people with disabilities and parents of children with disabilities, DREDF is a unique advocate for the rights of all people with disabilities. DREDF promotes the full integration of people with disabilities into the mainstream of society.

DISABILITYINFO.GOV

Website: www.disabilityinfo.gov

Inter-agency website of the federal government's disability-related information and services. Technology tab offers a wide range of information on accessibility, assistive and adaptive technology and laws and regulations related to technology.

DIVISION OF SPECIALIZED CARE FOR CHILDREN

1919 W. Taylor

Chicago, IL 60612

Voice: (312) 996-6380 or (800) 322-3722

Fax: (312) 413-0367

TTY: (312) 413-3894

Provides case management and financial assistance to eligible children with physical disabilities to facilitate necessary specialized care and other services they may require.

DUPAGE BAR LEGAL AID SERVICE

126 South County Farm Road

Wheaton, IL 60187

Voice: (630) 653-6212

Fax: (630) 653-6317

TTY: (630) 653-5594

E-Mail: lasdupage@sbcglobal.net

Website: www.dcba.org (click on Legal & Related Links)

Provides legal assistance to low income residents of DuPage County in the areas of family law, bankruptcy, guardianship, adoption, wills, social security and domestic relations. Telephone screening is conducted Monday through Friday, 9 a.m. to 2 p.m. only. Services are free but income eligibility may apply.

EASTER SEALS

(National Headquarters)
230 W. Monroe, Suite 1800
Chicago, IL 60606-4802
Voice: (800) 221-6827
Fax: (312) 726-1494
TTY: (312) 726-4258
E-Mail: info@easterseals.com
Website: www.easterseals.com

Helps individual with disabilities and special needs and their families live better lives. Programs include medical/rehabilitation; adult day and senior services; job training and employment; education and childcare; camping and recreation; and early intervention for infants. Some services have sliding scale fees; insurance accepted.

EASTER SEALS OF DUPAGE CENTER

830 S. Addison Road
Villa Park, IL 60181-1153
Voice: (630) 620-4433
Fax: (630) 620-1148
TTY: (630) 620-4436
E-Mail: mdarcy@dupaeasterseals.org
Website: www.dupage.easter-seals.org

Statewide organization providing the following services: outpatient physical, occupational, and speech-language therapy; audiology services; assistive technology evaluations, child development centers and counseling to adults and children. Fees apply.

EASTER SEALS OF METROPOLITAN CHICAGO

14 E. Jackson Boulevard, Suite 900

Chicago, IL 60604-2212

Voice: (312) 939-5115 or (866) 448-2372

Fax: (312) 939-0283

TTY: (312) 408-0268

Website: www.eastersealschicago.org

Easter Seals Metropolitan Chicago is a multi-site organization serving children and adults with disabilities. Programs include early intervention, Head Start, inclusive childcare, respite services, job training and placement, after school programs; adaptive positioning, and sheltered workshop.

EDUCATION RESOURCES INFORMATION CENTER (ERIC)

c/o Computer Sciences Corporation

4483 A Forbes Boulevard

Landham, MD 20706

Voice: (800) 538-3742

Website: www.eric.ed.gov

The Education Resources Information Center (ERIC) is a digital library of education-related resources, sponsored by the Institute of Education Sciences of the U.S. Department of Education. ERIC's mission is to provide a comprehensive, easy-to-use, searchable, Internet-based bibliographic and full-text database of education research and information that also meets the requirements of the Education Sciences Reform Act of 2002. The ERIC database is the world's largest single source of education information containing more than 1.1 million bibliographic records of education-related journal articles and non-journal materials. You can access the database on this Web site or through many commercial vendors and public networks. ERIC provides ready access to education literature to improve American education by increasing and facilitating the use of

educational research and information to improve practice in learning, teaching, educational decision-making, and research. ERIC full-text materials, previously sold by the ERIC Document Reproduction Service (EDRS), are now available free-of-charge.

EDUCATIONAL TAPE RECORDING FOR THE BLIND

10641 S. Pulaski Road,
Chicago, IL 60655
Voice: (773) 445-3533
Fax: (773) 445-3534

Educational tape recordings for Illinois students who are blind or who have a visual impairment. Fee for services may apply.

EL VALOR

1850 West 21st Street
Chicago, IL 60608
Voice: (312) 666-4511
Fax: (312) 666-6677
TTY: (312) 666-3361
Website: www.elvalor.org

Focused on serving the Hispanic community in Chicago, El Valor has two Children & Family Centers, a Technology Center, a Vocational Rehabilitation Center, and six Community Residence Homes for adults with disabilities. Over 200 staff and hundreds of volunteers help provide services to children, families, and adults with disabilities through programs that support adults with disabilities, promote early child development, enrich youth, strengthen families and encourage leadership.

EMERGENCY FUND

208 S. LaSalle, Suite 776

Chicago, IL 60604

Voice: (312) 379-0302 or (866) 286-1367

Fax: (312) 379-0304

E-Mail: info@emergencyfund.org

Website: www.emergencyfund.org

A non-profit agency of last resort for many low-income families faced with a crisis, the Emergency Fund provides immediate financial assistance to remove barriers faced by individuals who are struggling to achieve economic self-sufficiency and provides information and referral services to outside programs addressing chronic or long-term issues. Financial assistance primarily covers rent, utility and moving costs. Agency also provides financial assistance for food, clothing, transportation, and other needs. No funds are distributed from the administrative office. Individuals must call ahead for assistance.

EPILEPSY FOUNDATION

(National Office)

4351 Garden City Drive, Suite 406

Landover, MD 20785-7223

Voice: (800) 332-1000 or (301) 459-3700

Fax: (301) 577-4941

TTY: (800) 332-2070

Website: www.epilepsyfoundation.org
(email on website)

(Greater Chicago Office)
17 N. State Street, Suite 1300
Chicago, IL 60602-3297
Voice: (312) 939-8622 or (800) 273-6027
Fax: (312) 939-0391
TTY: (312) 628-4770
E-Mail: info@epilepsychicago.org
Website: www.epilepsyfoundation.org/chicago

Direct services such as psychotherapy, counseling, in-services, advocacy and support groups for anyone living in the Chicago area whose life is affected by epilepsy. Family, individual and group evaluation and counseling are available. Also provides a placement service for job ready individuals, has a Job Club and individual vocational training.

EPILEPSY LEGAL DEFENSE FUND

4351 Garden City Drive
Landover, Maryland 20785-7223
Voice: (800) 332-1000
Website: www.epilepsylegal.org

The Epilepsy Legal Defense Fund will help individuals find a lawyer with expertise in epilepsy. The Fund does not generally provide legal advice or direct representation but rather provides referrals to lawyers who are willing to help individuals with epilepsy fight discrimination and who have received special training on epilepsy-related issues. Sometimes the Epilepsy Foundation will join in or directly support cases that are likely to set precedents and thereby affect future law.

**EPILEPSY SERVICES OF NORTHEASTERN
ILLINOIS**

1698 First Street Highland Park, IL 60035

Voice: (847) 433-8960

Fax: (847) 433-8965

E-Mail: esni@msn.com

Direct services such as psychotherapy, counseling, in-services, advocacy and support groups for anyone living in north suburban Lake and Cook counties whose life is affected by epilepsy. Family, individual and group evaluation and counseling are available. Fee based on sliding scale.

EQUIP FOR EQUALITY

E-Mail: contactus@equipforequality.org

Website: www.equipforequality.org

(Northeastern Region)

20 North Michigan, Suite 300

Chicago, IL 60602

Voice: (312) 341-0022 or (800) 537-2632

Fax: (312) 341-0295

TTY: (800) 610-2779

Se Habla Espanol/ASL

(Northwestern Region)

1612 Second Avenue, P.O. Box 3753

Rock Island, IL 61204

Voice: (309) 786-6868 or (800) 758-6869

Fax: (309) 786-2393

TTY: (309) 786-6868 or (800) 758-6869

(West Central Region)
235 Fifth Street, P.O. Box 276
Springfield, IL 62705
Voice: (217) 544-0464 or (800) 544-0464
Fax: (217) 523-0720
TTY: (217) 544-0464 or (800) 544-0464

Equip for Equality is an independent, private, not-for-profit organization designated by the Governor in 1985 to implement the federally mandated Protection and Advocacy (P&A) System in Illinois. The mission of Equip for Equality is to advance the human and civil rights of children and adults with disabilities in Illinois. It is the only statewide, cross-disability, comprehensive advocacy organization providing self-advocacy assistance, legal services, and disability rights education while also engaging in public policy and legislative advocacy and conducting abuse investigations and other oversight activities. Equip for Equality provides free legal services and self-advocacy assistance to people with disabilities in the areas of discrimination, assistive technology, special education, guardianship defense, abuse and neglect, and community integration. Equip for Equality provides self-advocacy training to people with disabilities and family members on topics including the Americans with Disabilities Act, employment, transportation, voting, Ticket to Work, special education and guardianship.

**EVANSTON NORTHWESTERN HEALTHCARE
(ENH) HOMESERVICES**

1603 Orrington Ave., Third floor
Evanston, IL 60201
Telephone: (847) 475-2001
Fax: (847) 328-0867
Website: www.enh.org

ENH Homeservices provides full-range home hospice care for the terminally ill. It also provides skilled nursing care, home health aides, and social work counseling. ENH sells home infusion materials for intravenous care and durable medical equipment (DME). Serving individuals in Cook, DuPage, Lake, and Kane Counties. Fee for service; public aid accepted.

EXTENDED HOME LIVING SERVICES, INC.

555 Wolf Road

Wheeling, IL 60090-3027

Voice: (847) 215-9490

Fax: (847) 215-9632

E-Mail: info@ehls.com

Website: www.ehls.com

Extended Home Living Services enhances your environment with customized, creative solutions for a better life. From simple ramps, to accessible bathrooms, to multi-floor elevators, we provide complete construction packages from planning through installation. Serves Chicagoland area; fee for services.

FAMILY MATTERS PARENT TRAINING & INFORMATION CENTER

2502 South Veterans Drive

Effingham, Illinois 62401

Voice: (217) 347-5428 or
(866) 4FMPTIC (436-7842)

TTY: (217) 347-5428

Fax: (217) 347-5119

E-mail: info@fmptic.org

FMPTIC serves families in 94 counties in Illinois who have children with disabilities. FMPTIC provide information, resources, referrals and advocacy information to parents and

professionals who call the toll-free help line available from 8 am to 6 pm Monday through Friday. FMPTIC provides a free lending library full of books on a large variety of topics that are sent out with a postage paid envelope so there is no cost to anyone who utilizes it. FMPTIC also provides a parent-to-parent connection database that parents can use to connect with other parents across the state for support. Please contact FMPTIC for more information on all of our services and for offices/advocates serving your area.

FAMILY RESOURCE CENTER ON DISABILITIES

20 E. Jackson, Suite 300

Chicago, IL 60604

Voice: (312) 939-3513 or (800) 952-4199

Fax: (312) 939-7297

TTY: (312) 939-3519 or (800) 952-4199

E-Mail: info@frcd.org

Website: www.frcd.org

The Family Resource Center on Disabilities became one of five pilot programs to operate a parent center funded by the U.S. Department of Education, Office of Special Education Programs (then known as the Bureau of Education for the Handicapped). Today, there are approximately 80 federally funded Parent Centers throughout the United States. Provides free information and assistance, individualized support services, transition planning, advocacy, seminars on special education rights, and the Parent-to-Parent training project.

FEDERAL COMMUNICATIONS COMMISSION

445 12th Street, S.W.

Washington, DC 20554

Voice: (888) 225-5322

Fax: (866) 418-0232

TTY: (888) 835-5322

E-Mail: fccinfo@fcc.gov

Website: www.fcc.gov

This federal government agency enforces compliance with requirements of relay services and other means by which people with speech and hearing impairments may communicate via telephone and other services.

FEINGOLD ASSOCIATION OF THE UNITED STATES

554 East Main Street, Suite 301
Riverhead, NY 11901

Voice: (631) 369-9340 or (800) 321-3287
Fax: (631) 369-2988
E-Mail: Help@feingold.org
Website: www.feingold.org

National support group for followers of Feingold program of diet management as treatment for hyperactive and/or behaviorally disabled children, adults and persons of all ages with attention deficit disorder. Publishes a newsletter. Fee for membership.

FIRST DEFENSE LEGAL AID

3645 West Chicago Avenue #240
Chicago, Illinois 60651

Voice: (773) 826-6550 or (800) 529-7374
Fax: (773) 722-4997

Provides free, immediate, 24 hour legal representation to anyone arrested by the Chicago Police Department. First Defense gives citizens an opportunity to consult with lawyers shortly after the time of arrest, and prior to their first court appearance. No fee for services. Staff and volunteer attorneys aim to protect the rights of citizens while in custody by negotiating the early release of those not likely to be charged with a crime, protecting suspects against unauthorized interrogations and police brutality, and acting as the link between the suspect and family and friends.

FOUNDATION FIGHTING BLINDNESS, THE

11435 Cronhill Drive
Ownings Mills, MN 21117-2220
Voice: (888) 394-3937
TTY: (800) 683-5555
E-Mail: info@blindness.org
Website: www.blindness.org

(Midwest Regional Office)
1590 S. Milwaukee Avenue, Suite 302
Libertyville, IL 60048
Voice: (847) 680-0100
Fax: (847) 680-1050
E-Mail: sabderholden@blindness.org

(Chicago Chapter)
401 E. Ontario Street - Apt. 3802
Chicago, IL 60611
Voice: (312) 255-9447
E-Mail: ffbchgo@sbcglobal.net

The urgent mission of The Foundation Fighting Blindness is to drive the research that will provide preventions, treatments and cures for people affected by retinitis pigmentosa, macular degeneration, Usher Syndrome, and the entire spectrum of retinal degenerative diseases. The Foundation has funded thousands of research studies at hundreds of prominent institutions. The Foundation funds leading-edge research in promising areas such as genetics, gene therapy, retinal cell transplantation, artificial retinal implants, and pharmaceutical and nutritional therapies. Publishes a newsletter 3 times a year (subscription is free).

FRIEDREICHS ATAXIA RESEARCH ALLIANCE

2001 Jefferson Davis Highway, Suite 209
Arlington, Virginia 22202
Voice: (703) 413-4468
Fax: (703) 413-4467
E-Mail: fara@frda.org
Website: www.frda.org

The Friedreichs Ataxia Research Alliance (FARA) is a national, public, non-profit, tax-exempt organization dedicated to the pursuit of educational, scientific and research activities leading to treatments for Friedreichs Ataxia and the related sporadic ataxias.

GOOD SHEPARD CENTER FOR EXCEPTIONAL CHILDREN

2220 Carroll Parkway
Flossmoor, IL 60622
Voice/TTY: (708) 957-5700
Fax: (708) 957-5739
E-Mail: gscbrendan@aol.com

Parent-infant early intervention programs serving ages birth to three years. Group based setting offering developmental and therapeutic services. Some services include a pre-school, in-home respite care, lending library and autism resource library. Serves residents of Cook and Will Counties.

GOODWILL INDUSTRIES OF METROPOLITAN CHICAGO

819 S. Wabash, 4th Floor
Chicago, IL 60605
Voice: (312) 212-1290
Fax: (312) 212-1263
TTY: (312) 212-2223
E-Mail: info@goodwillsew.com
Website: www.goodwillsew.com

Not-for-profit organization providing work opportunities and skill development for people with barriers to employment. The mission is pursued by operating four business groups: human services, retail operations, commercial services and contract work at the Naval Station Great Lakes. In 2003, 30% of services were provided to people with disabilities. Some of the services are vocational services, employment services, a career center, training programs and a youth program.

GREAT LAKES ADA AND ACCESSIBLE I.T. CENTER

1640 Roosevelt Road

Chicago, IL 60608

Voice/TTY: (800) 949-4232 or (312) 413-1407

Fax: (312) 413-1856

Website: www.adagreatlakes.org

Provides information, materials, technical assistance and training on the Americans with Disabilities Act of 1990 (ADA) and accessible information technology (IT). The Great Lakes ADA Center's service area is one of 10 regional centers funded by the National Institute on Disability and Rehabilitation Research (NIDRR), a division of the U.S. Department of Education. Programs and services also include an audio conference, E-newsletter, publications and listserv.

GUARDIANSHIP AND ADVOCACY COMMISSION

Voice: (866) 274-8023

Website: www.state.il.us/igac/cominfo.html

An executive state agency created to safeguard the rights of persons with disabilities through three division programs: the Office of the State Guardian, the Legal Advocacy Service and the Human Rights Authority. The Office of the State Guardian handles the personal, financial and legal affairs of individuals with developmental delays, mental

illness and elderly persons. The Legal Advocacy Service helps eligible children and adults with disabilities obtain legal advice and representation to protect and enforce their rights as guaranteed by Illinois mental health laws. The Human Rights Authority investigates complaints of violations of the rights of persons with disabilities.

GUILD FOR THE BLIND

180 N. Michigan Avenue, Suite 1700

Chicago, IL 60601

Voice: (312) 236-8569

Fax: (312) 236-8128

E-Mail: info@guildfortheblind.org

Website: www.guildfortheblind.org

Services provided to individuals who are blind and visually impaired including those with new vision loss. Guild strives to promote positive attitude about visual impairment and to assist its members in achieving dignity and independence at home, in the workplace and in the community. Services include adult rehabilitation services, computer training services, employment services, I&R and a consumer product center. Fees for some programs may apply.

HABILITATION SYSTEMS

415 S. Kilpatrick

Chicago, IL 60644

Voice: (773) 261-2252

Fax: (773) 854-8300

E-Mail: hsi@habilitative.org

Website: www.habilitative.org

Habilitative Systems, Inc. is a multi-faceted human service agency that plays a substantial role in the articulation, development and delivery of programs and services to improve the quality of life in the city of Chicago. The HSI mission is to be the premier behavioral health and human service organization by providing an array of responsive

services that promote consumer self-sufficiency. HSI exists to alleviate human suffering by developing and providing resources to promote dignity, self-sufficiency, and empowerment for humanity. Services include behavioral health services, children and family services, residential services and disability management.

HADLEY SCHOOL FOR THE BLIND, THE

700 Elm Street

Winnetka, IL 60093-2554

Voice/TTY: (800) 323-4238 or (847) 446-8111

Fax: (847) 446-9916

E-Mail: Info@Hadley-School.org

Website: www.hadley-school.org

Hadley School for the Blind offers courses to blind individual, family members of blind individuals and professionals in the blind field. The Hadley School for the Blind offers more than 90 distance education courses to eligible students completely free of charge. From “Braille Reading for Family Members” to “Birdsong Tutor,” you can select from a wide variety of Hadley courses. You can study in the comfort of your own home at a time convenient for you. Course materials arrive in the mail (a few are downloadable). The programs include an adult continuing education program, a professional education program, a high school program and a family education program. Materials come in Braille, cassette, large print, regular print and online.

HANSON CENTER

15W431 East 59th Street

Burr Ridge, IL 60527

Voice: (630) 325-3857

Fax: (630) 325-3891

TTY: (630) 628-2352

The Hanson Center is part of the Ray Graham Association for People with Disabilities. Our innovative program integrates the community and those with special needs. We are one of only 26 arts and recreation programs nationwide that provide this opportunity. The Hanson Center is a non-for-profit agency that offers a variety of programs. Our 12.5-acre facility includes an indoor riding arena, a playground, a petting zoo and an indoor solarium. Programs include horseback riding, sports, physical fitness, summer camps, preschool, dog obedience, and special one-day workshops just to name a few. All programs are designed for many different age groups and can accommodate persons with disabilities.

HEALTH AND DISABILITY ADVOCATES

205 W. Monroe, 3rd Floor

Chicago, IL 60606

Voice: (312) 223-9600

Fax: (312) 223.9518

TTY: (800) 427.0766

E-Mail: hda@hdadvocates.org

website: www.hdadvocates.org

Health and Disability Advocates' mission is to work with low-income people of all ages who are disabled, have long-term illnesses, or are elderly to assure security and dignity. Health and Disability Advocates' work includes the following: in-depth policy analysis of programs and policies that affect cash assistance and access to health care for low-income elderly and person with disabilities and for groups that serve these populations; direct advocacy, including problem-solving with government agency officials, and legislative education efforts; and legal advice and representation, including providing legal advice to, and representation of, individuals on issues around case assistance, medical assistance, access to health care, and discrimination; and engaging in class action litigation concerning issues that affect large groups of low-income

elderly and persons with disabilities. Income eligibility applies, but no fees for services.

**HEARTLAND ALLIANCE
FOR HUMAN NEEDS AND HUMAN RIGHTS**

208 South LaSalle Street, Room 1818
Chicago, IL 60604

Voice: (312) 660-1300
Fax: (312) 660-1500
E-Mail: moreinfo@heartland-alliance.org
Website: www.heartlandalliance.org

Heartland Alliance is a service-based, human rights organization focused on investments in and solutions for the most poor and vulnerable men, women, and children in our society. Heartland Alliance together with its partners provides a wide array of services that empower those in crisis to create change in their lives. Services include: Outpatient programs, permanent residents programs, and assisted living for individuals with mental illness; Interpreting and translation services; Drop in center for homeless youth. Housing, transitional shelter, and supportive services for individuals living with HIV/AIDS; Health care services; Emergency funds to prevent the loss of a permanent home; and, Legal services for low and moderate income immigrants.

**HEATH RESOURCE CENTER
GEORGE WASHINGTON UNIVERSITY**

2121 K Street, NW, Suite 220
Washington, DC 20037

Voice/TTY: (202) 973-0904 or (800) 544-3284
Fax: (202) 973-0908
E-Mail: askhealth@gwu.edu
Website: www.heath.gwu.edu

The HEATH Resource Center of The George Washington University, Graduate School of Education and Human

Development, is the national clearinghouse on postsecondary education for individuals with disabilities. Support from the U.S. Department of Education enables the clearinghouse to serve as an information exchange about educational support services, policies, procedures, adaptations, and opportunities at American campuses, vocational-technical schools, and other postsecondary training entities. HEATH participates in national conferences, training sessions, and workshops; develops training modules; publishes resource papers, fact sheets, directories, and website information; and fosters a network of professionals in the arena of disability issues. HEATH is one of three clearinghouses authorized by the Individuals with Disabilities Education Act (IDEA) to provide specialized educational information to people with disabilities, their families, and the professionals who work with them.

The clearinghouse gathers and disseminates this information to help people with disabilities reach their full potential through postsecondary education and training.

HEBREW SEMINARY OF THE DEAF

4435 W. Oakton Street

Skokie, IL 60076

Voice: (847) 677-3330

Fax: (847) 677-7945

TTY: (847) 677-6724

E-Mail: hebrewsemdeaf@juno.com

Website: www.hebrewseminarydeaf.org

The Hebrew Seminary of the Deaf is a unique, pluralistic egalitarian school; our students learn Jewish ethics, thought, religion and history, and gain an in-depth understanding of the deaf culture. The Seminary's five-year program also includes all of the standard curriculum and courses of study required for rabbinical ordination. In addition, all students must learn and become proficient in American Sign

Language (ASL) and Hebrew Sign Language. This will be essential in communicating with the Jewish deaf individuals and congregations you will eventually serve. It should also be noted, Hebrew Seminary of the Deaf includes the study of Kabbalah and healing meditative practices as an important part of our curriculum. Fee for program applies.

**HELEN KELLER NATIONAL CENTER
FOR DEAF-BLIND YOUTHS AND ADULTS
(North Central Region)**

485 Avenue of the Cities, Suite 5
East Moline, IL 61244-4040
Voice/TTY: (309) 755-0018
Fax: (309) 755-0025
TTY: (309) 755-0021
E-Mail: hknc5ljt@aol.com
Website: www.hknc.org

The mission of Helen Keller National Center for Deaf-Blind Youths and Adults is to enable each person who is deaf-blind to live and work in his or her community of choice. Authorized by an act of Congress in 1967, the Center is a national rehabilitation program serving youth and adults who are deaf-blind according to the definition of deaf-blindness in the Helen Keller Act. This regional office is for Illinois, Indiana, Michigan, Minnesota and Wisconsin. Services include consultation and information and referral.

HEMOPHILIA FOUNDATION OF ILLINOIS

332 S. Michigan, Suite 1135
Chicago, IL 60604-4305
Voice: (312) 427-1495
Fax: (312) 427-1602
E-Mail: info@hemophiliaillinois.org
Website: www.hemophiliaillinois.org

The Hemophilia Foundation of Illinois is a not-for-profit organization and member of the National Hemophilia Foundation and Community Health Charities dedicated to improving the quality of life for persons affected by hemophilia, related bleeding disorders, and complications of these disorders or their treatment. The Hemophilia Foundation of Illinois provides and promotes advocacy, consumer services, education and research. Services include support groups, home services, case management, emergency financial fund, advocacy and counseling. No fee for services.

HITEC GROUP INTERNATIONAL, INC.

8160 Madison Avenue
Burr Ridge, IL 60527
Voice: (800) 288-8303
TTY: (800) 536-8890
E-Mail: info@hitec.com
Website: www.hitec.com

HITEC is a leading on-line destination integrating assistive communication and communication-related commerce, content and community. HITEC.com provides customers with an intuitive, easy-to-use, environment through which they can access a wide variety of information on hearing loss, communication solution and resources; purchase a selective array of products, receive specific advice on product through our live web-chat and learn about coping with hearing loss and understanding how hearing loss affects everyone. Fee for services.

HORIZONS FOR THE BLIND

2 North Williams Street
Crystal Lake, IL 60014
Voice : (815) 444-8800
E-mail: mail@horizons-blind.org
Website: www.horizons-blind.org

Provides braille, large print and audiocassette materials for individuals and businesses to increase accessibility for individuals who are blind and visually impaired. Provides a listing for books, crafts, kitchen/cooking tasks, recipes and gardening. Tactile pictures also available. Fee for services.

HOWARD BROWN HEALTH CENTER

4025 North Sheridan Road

Chicago, IL 60613

Voice: (773) 388-1600

Fax: (773) 388-8689

TTY: (773) 871-5783

Website: www.howardbrown.org

Howard Brown Health Center is the premier healthcare organization in the Midwest specializing in the unique medical and psychosocial needs for the lesbian, gay, bisexual, and transgender community. Howard Brown offers a comprehensive range of services for men and women including, comprehensive medical services for both men and women, laboratory and diagnostic services, reproductive health/family planning, nutritional counseling, in-house Walgreen's Pharmacy, individual and group counseling, education and outreach, youth services, counseling, research, HIV/AIDS services including anonymous HIV and STD testing. Insurance accepted for services including Medicaid and Medicare.

HUMAN RESOURCES DEVELOPMENT INSTITUTE, INC.

222 S. Jefferson Street

Chicago, IL 60661

Voice: (312) 441-9009 or
(800) 590-0880-Assessment Center, 24 hours

Fax: (312) 441-9019

Website: www.hrdi.org

HRDI is a community-based nonprofit behavioral health and human services organization founded in 1974 on the South Side of Chicago by community health advocates concerned with mental health and substance abuse problems. Offers more than 40 programs at over 20 sites throughout the Chicagoland area and Mississippi. Services include mental health, alcohol and substance abuse, community health, comprehensive case management, prevention and education, criminal justice, educational, and children and family services.

IIT/CHICAGO-KENT COLLEGE OF LAW

(Illinois Legal Aid Online)

IIT/Chicago-Kent administers “Illinois Legal Aid Online” at www.illinoislegalaid.org which provides easy to understand information on free and pro bono legal services available to the poor, as well as legal information and pro se assistance to the public.

(Advice Desk – First Municipal District)

601 Daley Center

Chicago, IL 60602

Voice: (312) 906-5050

Fax: (312) 906-5299

Website: www.kentlaw.edu

Provides advice for pro se defendants and assists in filling out forms for eviction cases, contracts and some torts cases. Individuals seeking assistance must have a pending or completed lawsuit in the First Municipal District.

(Legal Clinic and Tax Clinic)
565 West Adams, Suite 600
Chicago, IL 60661-3691
Voice: (312) 906-5050
Fax: (312) 906-5299
E-Mail: lawoffices@kentlaw.edu
Website: www.kentlaw.edu/academics/clinic

The Tax Clinic provides pro bono legal advice and representation to eligible low-income persons with federal income tax cases. The Legal Clinic also provides representation for the following types of cases: criminal defense, health care, immigration and employment discrimination. All of these services are free of charge but income eligibility does apply.

ILLINOIS ADA PROJECT

20 North Michigan Avenue, Suite 300
Chicago, Illinois 60202
Voice: (877) ADA-3601
Fax: (312) 341-0295
TTY: (800) 610-2779
E-mail: Website@ADA-IL.org
Website: www.ADA-IL.org

The Illinois ADA Project will serve the state as a resource for information on the Americans with Disabilities Act (ADA). The Project is guided by a steering committee comprised of representatives from private business, disability-based service organizations, and state and local government service providers. Equip for Equality serves as the fiscal agent for the Illinois ADA Project, which provides the following services: (1) General ADA Information for individuals, businesses, and organizations in the form of Fact Sheets, Outlines, and other documents; (2) Assistance with finding additional ADA Resources; (3) ADA Trainings for individuals, businesses, and organizations. The project is funded by The Great Lakes ADA & Accessible IT Center.

ILLINOIS ASSISTIVE TECHNOLOGY PROJECT

1 W. Old State Capital Plaza, Suite 100

Springfield, IL 62701

Voice: (217) 522-7985 or (800) 852-5110

Fax: (217) 522-8067

TTY: (217) 522-9966 or (800) 852-5110

E-Mail: iatp@fgi.net

Website: www.iltech.org

The Illinois Assistive Technology Project (IATP) is a statewide, not-for-profit agency, in its fifteenth year of service. It was one of the first nine states funded under the Technology-Related Assistance for Individuals with Disabilities Act of 1988, as amended. IATP's mission is to break down barriers that prevent people with disabilities from accessing the assistive technology that lets them learn, work, play and live in the community. IATP's major programs include, information and assistance, an assistive technology demonstration center, an assistive technology device loan program, a low interest cash loan program, a quarterly newsletter; assistive technology trainings, and a policy/systems change program which involves annually monitoring hundreds of bills which affect people with disabilities and keeping consumers informed about these and other state and federal initiatives. Fee for some programs.

ILLINOIS ASSOCIATION OF THE DEAF

4906 51st Avenue

Moline, IL 61265-7556

Website: www.iadeaf.org

The Illinois Association for the Deaf (IAD) is a non-profit corporation whose members are deaf and hard of hearing adults, parents of deaf or hard of hearing children and professionals in areas of service to deaf and hard of hearing individuals. The IAD strives to promote the social, educational, and economic welfare of the deaf and hard of hearing and to safeguard the civil rights of deaf and hard of hearing Illinois citizens. IAD supports special services such

as sign language interpreters, to break down the barriers of activities in society, so that Deaf and Hard of Hearing individuals are welcome to participate. IAD organization is affiliated with the National Association of the Deaf (www.nad.org).

ILLINOIS ATTORNEY GENERAL'S OFFICE

Website: www.ag.state.il.us

100 W. Randolph, 11th Floor, Chicago, IL 60601

Voice: (312) 814-3000

Fax: (312) 814-5079

TTY: (312) 814-3374

500 S. Second, Springfield, IL 62706

Voice: (217) 782-1090

Fax: (217) 524-7740

TTY: (217) 785-2771

The Disability Rights Bureau of the Illinois Attorney General's Office enforces the Environmental Barriers Act, the Illinois Human Rights Act, and other state and federal laws that protect the rights of individuals with disabilities. The Bureau focuses on eliminating barriers in public facilities and multi-story housing, but will also process claims related to discrimination in housing, by public entities, including governmental bodies and the court system, and by public accommodations. The Bureau can also direct callers to the Health Care Bureau, the Consumer Protection Division or the Crime Victim's Assistance Division in the Attorney General's Office.

ILLINOIS CENTERS FOR INDEPENDENT LIVING

Illinois Centers for Independent Living (CILs) work to increase involvement of persons with disabilities in every aspect of life by providing information and referrals, peer counseling, advocacy, independent living skills training, and

other services. The Illinois Network of Centers for Independent Living (INCIL) is the state organization that coordinates activities and efforts of all CILs. To find a CIL in your area, search the list below or contact the INCIL by voice/tty at (217) 525-1308 or (800) 587-1227.

Access Living of Metropolitan Chicago

614 West Roosevelt Road

Voice: (312) 253-7000

Fax: (312) 253-7001

TTY: (312) 253-7002

* Serving residents of Chicago, IL.

Central Illinois Center for Independent Living

614 West Glen, Peoria, IL 61614

Voice: (309) 682-3500 or (877) 501-9808

Fax: (309) 682-3989

TTY: (309) 682-3567

Website: www.cicil.org

* Serving residents of Peoria, Fulton, Woodford and Tazewell counties.

DuPage Center for Independent Living

739 Roosevelt Road, Bldg. 8, Suite 109

Glen Ellyn, IL 60137

Voice: (630) 469-2300

Fax: (630) 469-2606

TTY: (630) 469-2300

E-Mail: dcil@mcs.com

* Serving residents of DuPage county.

Fox Valley Center for Independent Living

730 West Chicago Street, Elgin, IL 60123

Voice: (847) 695-5818

Fax: (847) 695-5892

TTY: (847) 695-5868

E-Mail: FRVCIL@mail.com

* Serving residents of Kane, Kendall and McHenry counties.

Gaining Access to Independent Living (GAIL) CIL

205 N. Fourth Street, P.O. Box 486, Effingham, IL 62401

Voice: (217) 342-7110

Fax: (217) 347-2562

TTY: (217) 347-2563

E-Mail: gailcil@consolidated.net

* Serving residents of Effingham, Clay, Fayette, and Jasper counties.

Illinois Valley Center for Independent Living

18 Gunia Drive, LaSalle, IL 61301

Voice: (815) 224-3126 or (866) 822-3246

FAX: (815) 224-3576

TTY: (815) 224-8271 or (866) 822-3246

E-mail: ivcil@ivcil.com

Website: www.ivcil.com

* Serving residents of Bureau, LaSalle, Marshall, Putnam and Stark counties in Illinois and some Iowa counties.

Illinois-Iowa Independent Living Center

3708 11th Street, P.O. Box 6156, Rock Island, IL 61201

Voice: (309) 793-0090 or (877) 541-2505

Fax: (309) 283-0097

TTY: (309) 793-0090 or (877) 541-2505

E-Mail: iicil@iicil.com

Website: www.iicil.com

* Serving residents of Henry, Mercer and Rock Island counties in Illinois.

IMPACT-Center for Independent Living

2735 East Broadway, Alton, IL 62002

Voice: (618) 462-1411

Fax: (618) 474-5309

TTY: (618) 474-5333

E-Mail: contarino@impactcil.org

Website: www.impactcil.org

* Serving residents of Madison, Greene, Bond, Jersey, Calhoun and Macoupin counties.

Jacksonville Area Center for Independent Living

60 East Central Park Plaza, Jacksonville, IL 62650-2090

Voice: (217) 245-8371 or (888) 317-3287

Fax: (217) 245-1872

TTY: (217) 245-8371 or (888) 317-3287

E-Mail: info@jacil.org

Website: www.jacil.org

* Serving residents of Mason, Scott, Cass and Morgan counties.

Lake County Center for Independent Living

377 N. Seymour, Mundelein, IL 60060

Voice: (847) 949-4440

Fax: (847) 949-4445

TTY: (847) 949-0641

E-Mail: info@lccil.org

* Serving residents of Lake County.

Living Independence for Everyone (LIFE) Center for Independent Living

2201 Eastland Drive, Suite 1, Bloomington, IL 61704

Voice: (309) 663-5433 or (888) 543-3245

Fax: (309) 663-7024

TTY: (309) 663-0054 or (888) 543-3245

E-Mail: lifcil@lifecil.org

Website: www.lifecil.org

* Serving residents of DeWitt, Ford, Livingston and McLean counties.

Living Independently Now Center for Independent Living (LINC, Inc.)

120 East A. Street, Belleville, IL 62220-1401

Voice: (618) 235-9988

Fax: (618) 233-3729

TTY: (618) 235-0451

E-Mail: info@lincinc.org

* Serving residents of St. Clair, Monroe and Randolph counties.

Northwestern Illinois Center for Independent Living

229 1st Avenue, Suite 2, Rock Falls, IL 61071

Voice: (815) 625-7860 or (888) 886-4245

Fax: (815) 625-7876

TTY: (815) 625-7863

* Serving residents in Carroll, Lee, Ogle, JoDaviess and Whiteside counties.

Opportunities for Access

4206 Williamson Place – Suite 3, Mount Vernon, IL 62864

Voice: (618) 244-9212

Fax: (618) 244-9310

TTY: (618) 244-9575

E-Mail: info@ofacil.org

Website: www.ofacil.org

* Serving residents in Clinton, Edwards, Hamilton, Jefferson, Marion, Wabash, Washington, Wayne, and White counties.

Options Center for Independent Living

22 Heritage Drive – Suite 107, Bourbonnais, IL 60914

Voice: (815) 936-0100

Fax: (815) 936-0117

TTY: (815) 936-0132

Website: www.optionscil.com

* Serving residents in Kankakee and Iroquois counties.

**Persons Assuming Control of Their Environment
(PACE, Inc.)**

1317 East Florida Avenue, Urbana, IL 61801

Voice: (217) 344-5433

Fax: (217) 344-2414

TTY: (217) 344-5024

E-Mail: paceurbana@aol.com

* Serving residents in Champaign, Douglas, Edgar, Piatt and Vermilion counties.

Progress Center for Independent Living

7521 Madison Street, Forest Park, IL 60130

Voice: (708) 209-1500

Fax: (708) 209-1735

TTY: (708) 209-1826

E-Mail: info@progresscil.org

Website: www.progresscil.org

* Serving residents in suburban Cook County.

Regional Access and Mobilization Project (RAMP)

202 Market Street, Rockford, IL 61107

Voice: (815) 968-7467

Fax: (815) 968-7612

TTY: (815) 968-7467 or (815) 968-2401

E-Mail: rampcil@rampcil.org

Website: www.rampcil.org

* Serving Boone, DeKalb, Stephenson and Winnebago counties.

Southern Illinois Center for Independent Living

2135 Ramada Ln., Carbondale, IL 62901

Voice: (618) 457-3318

Fax: (618) 549-0132

TTY: (618) 457-3318

E-Mail: silc@silcofillinois.org

* Serving residents in Franklin, Jackson, Perry and Williamson counties.

Soyland Access to Independent Living (SAIL)

2449 Federal Drive, Decatur, IL 62526

Voice: (217) 876-8888 or (800) 358-8080

Fax: (217) 876-7245

TTY: (217) 876-9850 or (800) 358-8080

E-Mail: sail@decaturail.com

Website: www.decaturail.com

* Serving residents in Macon, Moultrie, Shelby, Coles, Clark, and Cumberland Counties.

Springfield Center for Independent Living

330 S. Grand Avenue West, Springfield, IL 62704

Voice: (217) 523-2587

Fax: (217) 523-0427

TTY: (217) 523-6304

E-mail: scil@scil.org

Website: www.scil.org

* Serving residents in Menard, Logan, Sangamon, Christian and Montgomery counties.

Stone-Hayes Center for Independent Living

39 N. Prairie, Galesburg, IL 61401

Voice: (309) 344-1306 or (888) 347-4245

Fax: (309) 344-1305

TTY: (309) 344-1306 or (888) 347-4245

E-Mail: info@stones-hayes.org

* Serving residents in Knox, Henderson and Warren counties.

West Central Illinois Center for Independent Living (WCICIL)

P.O. Box 1065, 131 N. 4th Street, Quincy, IL 62306-1065

Voice: (217) 223-0400

Fax: (217) 223-0479

TTY: (217) 223-0475

E-Mail: wcicil@adams.net

* Serving residents of Adams, Pike, Brown, Schuyler, Hancock and McDonough counties.

Will/Grundy Center for Independent Living

2415 A West Jefferson Street, Joliet, IL 60435

Voice: (815) 729-0162

Fax: (815) 729-3697

TTY: (815) 729-2085

E-Mail: wgcil@sbcglobal.net

Website: www.will-grundycil.org

* Serving residents in Will and Grundy counties.

ILLINOIS CITIZENS FOR BETTER CARE

220 S. State Street, Suite 1928

Chicago, IL 60604

Voice: (312) 663-5120

Fax: (312) 427-0181

E-Mail: wmicbc@core.com

Nursing home advocacy group whose purpose is to assist consumers by providing information on nursing homes and assistance in handling complaints. Education seminars are also provided.

ILLINOIS COMPREHENSIVE HEALTH INSURANCE PROGRAM (CHIP)

400 West Monroe Street, Suite 202

Springfield, IL 62704-1823

Voice: (217) 782-6333 or (866) 851-2751
(Illinois only)

Fax: (217) 782-0217

TTY: (217) 782-6410 or (800) 545-2455
(Illinois only)

E-Mail: chipmail@chip.state.il.us

Website: www.chip.state.il.us

State-administered health insurance program for the otherwise un-insurable. CHIP is not an insurance company or an entitlement program. Individuals must qualify for coverage.

**ILLINOIS COUNCIL ON DEVELOPMENTAL
DISABILITIES**

(Chicago Office)

100 West Randolph, Suite 10-600

Chicago, IL 60601

Voice: (312) 814-2080

Fax: (312) 814-7141

TTY: (312) 814-7151

E-Mail: cwheeler@mail.state.il.us

Website: www.state.il.us/agency/icdd

(Springfield Office)

830 South Spring Street

Springfield, IL 62704

Voice: (217) 782-9696

Fax: (217) 524-5339

TTY: (312) 782-9696

Website: www.state.il.us/agency/icdd

The Illinois Council on Developmental Disabilities was created as a result of the Developmental Disabilities and Bill of Rights Act. The mandate of all Councils is “to assure that individuals with developmental disabilities and their families participate in the design of and have access to culturally competent services, supports, and other assistance and opportunities that promote independence, productivity, and integration and inclusion into the community.” The Illinois Council on Developmental Disabilities is comprised of 39 members, 27 who are appointed by the Governor. The makeup of the Council is unique in that at least half of the members are individuals with developmental disabilities or their families. Other members include representatives of advocacy organizations, higher education, state agencies, and local and other private not for profit groups concerned with services for people with developmental disabilities in the state.

**ILLINOIS DEAF AND HARD OF HEARING
COMMISSION (IDHHC)**

1630 South 6th Street

Springfield, Illinois 62703

Voice: (217) 557-4495

Fax: (217) 557-4492

TTY: (217) 557-4495; (877) 445-3323

E-Mail: hmenkis@mac.com

Website: <http://www.idhhc.state.il.us/>

The Illinois Deaf and Hard of Hearing Commission, as an executive agency of the state, advances the interests of all Illinois citizens with a hearing loss by advocating for systemic improvements, promoting cooperation and coordination among entities serving people who are deaf and hard of hearing, and disseminating information to eliminate negative stereotypes surrounding hearing loss.

ILLINOIS DEPARTMENT ON AGING

State of Illinois Building

160 North LaSalle Street, Suite N-700

Chicago, IL 60601-3031

Voice: (312) 814-2630

FAX: (312) 814-2916

Senior Help: (800) 252-8966 (voice and tty)

E-Mail: ilsenior@aging.state.il.us (senior helpline)

Website: www.state.il.us/aging

The state agency charged with advocacy and provision of service to senior citizens in Illinois. Administers programs and promotes partnerships that encourage independence, dignity, and quality of life for Illinois seniors.

ILLINOIS DEPARTMENT OF HUMAN RIGHTS

James R. Thompson Center

100 West Randolph, Suite 10-100

Chicago, IL 60601

Voice: (312) 814-6200 or (800) 662-3942

Fax: (312) 814-1436 (Administration Fax No.)

TTY: (312) 263-1579

E-Mail: See Website for E-mail contact

Website: www.state.il.us/dhr/

The Illinois Department of Human Rights takes and investigates charges of discrimination on the basis of race, sex, national origin, ancestry, age, marital status, unfavorable military discharge, physical and mental disabilities and family status. The Department's mediation program is available to mediate employment charges filed in the Chicago office.

ILLINOIS DEPARTMENT OF HUMAN SERVICES

(Main Office)

100 S. Grand Avenue, East

Springfield, IL 62762

Voice: (800) 252-8635

TTY: (800) 447-6404

Website: www.state.il.us/agency/dhs

DHS helps Illinois families achieve self-sufficiency, independence and health to the maximum extent possible. DHS improves the quality of life of thousands of Illinois families by providing an array of comprehensive, coordinated services through: Community health and prevention programs: Programs for persons with developmental disabilities, mental illness, or substance abuse problems: Employment, training, and independent living programs for persons with disabilities: Financial support, employment and training programs, child care, and other family services for low-income families.

Bureau of Customer Inquiry and Assistance:

Voice: (800) 843-6154

TTY: (800) 447-6404

Bureau of Provider Assistance and Correspondence:

Voice: (800) 804-3833

TTY: (800) 877-434-1082

Client Assistance Program (CAP):

100 N. 1st Street, 1st Fl. W.

Springfield, IL 62702

Voice: (217) 782-5374 or (800) 641-3929

Help Line (800) 804-3833

Fax: (217) 524-1790

TTY: (217) 782-5374 or (877) 434-1082

The Client Assistance Program (CAP) helps people with disabilities receive quality services by providing free advocacy for their interests and helping them identify resources, understand procedures, resolve problems, and protect their rights in the rehabilitation process, employment, and home services.

Help Me Grow/Futures for KIDS Helpline:

2501 N. Dirksen Parkway

Springfield, IL 62702

Voice: (800) 323-4769

Fax: (217) 557-3777

TTY: (800) 323-0466

E-Mail: dhsfh05@dhs.state.il.us

Fees: None

Provides information and referrals to statewide programs in the following areas: health, safety, education, parenting, intergenerational interaction, child abuse prevention, substance abuse prevention, juvenile justice programs, domestic violence shelters, gang and violence prevention, mental health and social services. Also provides information

on early intervention screening, KidCare insurance applications and brochures.

Office of Developmental Disabilities:

Voice: (312) 814-2735-Chicago or
(217) 524-7065-Springfield
TTY: (800) 447-6404

Services and supports for individuals with developmental disabilities are provided to help individuals with developmental disabilities achieve as much independence as possible and to live in their home communities with family and friends. Emphasis is placed on enabling individuals to stay in their own homes, in family homes, or in small-group settings.

Network Facilitators-Contact for the specific case coordination unit and for pre-admission screening agency telephone number

Greater Illinois:

Voice: (217) 524-2515
TTY: (800) 447-6404

Chicago and Metro Chicago:

Voice: (312) 814-2735
TTY: (800) 447-6404

Office of Hispanic/Latino Affairs:

Voice: (312) 793-4306
Fax: (312) 793-7852
TTY: (312) 793-2670

Office of Inspector General:

Voice: (800) 368-1463
E-Mail: dhs9951@dhs.state.il.us

The Office of the Inspector General assists individuals with physical and/or mental disabilities by investigating all reports of abuse, neglect and exploitation in order to foster humane and caring treatment of individuals with disabilities. OIG investigates allegations of abuse, neglect and exploitation of adults with disabilities (18 - 59 years old). OIG also trains people who work with adults with disabilities and makes site visits to state psychiatric hospitals and developmental centers to assist in preventing abuse and neglect.

Office of Mental Health:
160 North LaSalle, S-1000
Chicago, IL 60601

Voice: (312) 814-3784
Fax: (312) 814-4832
TTY: (312) 814-2722

319 E. Madison, Suite 3B
Springfield, IL
Voice: (217) 785-6023
Fax: (217) 785-3066

Network Managers-
Chicago Metro North
Voice: (773) 794-4207
Fax: (773) 794-4141
TTY: (773) 794-5560

Chicago Metro South
Voice: (708) 614-4002
Fax: (708) 614-4495
TTY: (708) 614-4098

Chicago Metro West
Voice: (708) 338-7202
Fax: (708) 338-7057
TTY: (708) 338-7282

Chicago Metro Suburban

Voice: (847) 742-1040 Ext. 2002
Fax: (847) 429-4918
TTY: (847) 429-5471

Chicago Metro Child And Adolescent

Voice: (773) 794-4895
Fax: (773) 794-4881

Office of Rehabilitation Services:

Voice: (800) 641-3929
Fax: (773) 638-3977
TTY: (800) 641-3929

Bureau of Disability Determination Services:

Voice: (800) 225-3607
TDD: (800) 362-7754

Services include: advocacy, alcoholism, disabilities, domestic violence, drug abuse, education-vocational/technical schools, employment-placement, general assistance/public aid, information and referral centers/services, rehabilitation-physical, rehabilitation-speech, rehabilitation-vocational, volunteers.

Reporting Abuse

Abuse of Adult in Nursing Home (800) 252-4343
Report Abuse of Adult with a Disability (800) 368-1463
Report Child Abuse (800) 25-ABUSE
Report Mistreatment by Health Provider (217) 785-0800 or
Voice(312) 814-4500
TDD (217) 524-6735
Report Senior Abuse (800) 798-0988

Services for Persons who are Deaf or Hard of Hearing

400 W. Lawrence

P.O. Box 19429

Springfield, IL 62794-9429

Voice: (217) 785-9304

Fax: (217) 785-7798

TTY: (217) 785-7749 or (217) 785-9304

E-Mail: dhsvr60@dhs.state.il.us

Serves as a technical resource unit regarding issues related to persons who are deaf/hard of hearing and deaf/blind. Technical Resource related to employment, technology interpreter services, and ADA access.

ILLINOIS DEPARTMENT OF PUBLIC HEALTH

535 W. Jefferson St.

Springfield, IL 62761

Voice: (217) 782-4977

Fax: (217) 782-3987

TTY: (800) 547-0466

E-Mail: mailus@idph.state.il.us

Website: www.idph.state.il.us

James R. Thompson Center, Suite 6-600

100 W. Randolph St.

Chicago, IL 60601-3292

Voice: (312) 814-2793

Central Complaint Registry Hotline:

Voice: (800) 252-4343

Fax: (800) 881-4175

TTY: (800) 526-0844

The Central Complaint Registry operates toll-free lines, 24 hours a day, 7 days a week re: emergency abuse, neglect and emergency resident safety issues in long-term facilities. During regular hours M-F, complaints against Hospitals,

Home Health, Hospice, and rural health clinics are also taken.

ILLINOIS EARLY CHILDHOOD INTERVENTION

830 South Spring Street
Springfield, IL 62704

Voice: (800) 852-4302 or (217) 522-4655
Fax: (217) 522-4670
TTY: (800) 852-4302
Website: www.eicclearinghouse.org
E-Mail: clearinghouse@eosinc.com

To make available state-of-the-art library and information resources related to early childhood intervention to the citizens of Illinois.

ILLINOIS HOUSING DEVELOPMENT AUTHORITY

401 North Michigan Avenue - Suite 900
Chicago, Illinois 60611

Voice: (312) 836-5200
Website: www.ihda.org

The Illinois Housing Development Authority finances the creation and the preservation of affordable housing throughout the state to increase the supply of decent and safe places for people of low or moderate means to live.

ILLINOIS LIFE SPAN PROJECT

18207 Dixie Highway, Suite A
Homewood, IL 60430

Voice: (800) 588-7002 or (708) 206-3993
Fax: (708) 206-1171
TTY: (708) 206-0450
E-Mail: E-mail contact info. available on website
Website: www.illinoislifespan.org

The Illinois Life Span Project is a statewide information and referral service for people with developmental disabilities.

Individuals can find advocacy and service provider resources on the Project's website or by calling the toll-free number. Also provides advocacy tools to help families and individuals become better, stronger advocates.

ILLINOIS RELAY CENTER

To use the Illinois Relay Center Dial 711

Voice: (800) 526-0857

TTY: (800) 526-0844

Voice: (800) 501-0865 (Spanish to Spanish)

TTY: (800) 501-0864

Websites: <http://www.illinoisrelay711.com/> AND

<http://www.itactty.org/irc.htm>

Illinois Relay Service, also known as Telecommunications Relay Service (TRS), is a 24-hour-a-day seven-day-a-week service, which provides a communications link between those who use a teletypewriter (TTY) and those who use a standard voice telephone. TTYs are typewriter-style devices used by individuals who are deaf, hard-of-hearing, or have a speech disability to communicate over the telephone. See also Illinois Telecommunications Access Corporation listing.

ILLINOIS SECRETARY OF STATE DEPT. OF SENIOR & COMMUNITY SERVICE

2701 S. Dirksen Parkway

Springfield, IL 62723

Voice: (800) 252-2904 or (217) 785-1440

Fax: (217) 782-8629

TTY: (888) 261-5280

Website: www.sos.state.il.us

17 N. State St., Suite 1152

Chicago, IL 60601

Voice (312) 793-4946 or (800) 252-2904

Offers information and assistance to people with disabilities, seniors and veterans regarding Secretary of State programs and services including information on obtaining disability license plates and parking placards.

ILLINOIS SPINA BIFIDA ASSOCIATION

3080 Ogden Avenue, Suited 103

Lisle, IL 60532

Voice: (630) 637-1050

Fax: (630) 637-1066

E-Mail: ILSBA1@aol.com

Website: www.illinoisspinabifidaassociation.com

The Illinois Spina Bifida Association® is a non-profit organization dedicated to improving the quality of life of people with spina bifida through direct services, information, referral, research, and public awareness. Services include an equipment loan closet for crutches, walkers and other equipment, and financial assistance for braces, therapy, equipment and urological supplies for Illinois residents and ISBA members only.

**ILLINOIS STATE BOARD OF EDUCATION
SPECIAL EDUCATION COMPLIANCE DIVISION**

100 North First Street

Springfield, IL 62777-0001

Voice: (217) 782-5589 or (312) 514-5560

Fax: (217) 782-9224

TTY: (217) 782-1900

Website: www.isbe.net

The Illinois State Board of Education's Special Education Compliance Division monitors and provides information on special education issues within Illinois. It distributes a number of materials for parents and professionals including the booklet, "Parent Rights on the Education of Children with Disabilities" (also available in Spanish). If you believe that a local school district has not complied with special

education laws or that one of your or your children's educational rights have been violated, a complaint can be filed with the Compliance Division.

**ILLINOIS STATE LIBRARY
TALKING BOOK AND BRAILLE SERVICE**

401 East Washington

Springfield, IL 62701-1207

Voice: (217) 782-9435 or (800) 665-5576

Fax: (217) 558-4723

TTY: (888) 261-7863

E-Mail: islinformationline@ilsos.net

Website:

<http://www.cyberdriveillinois.com/departments/library/home.html>

Part of the National Library Service for the Blind and Physically Handicapped, a national network of cooperating libraries that administers a free library program of braille and audio materials circulated to eligible borrowers in the United States by postage-free mail.

**ILLINOIS TELECOMMUNICATIONS ACCESS
CORPORATION**

3001 Montvale Drive, Suite D

Springfield, IL 62704

Voice: (800) 526-0857

Fax: (217) 698-0942

TTY: (800) 841-6167

Spanish TTY: (800) 501-0864

Website: www.itactty.org

Illinois Telecommunications Access Corporation (ITAC) provides the Illinois Relay Service and free TTY Loan Program to citizens of Illinois who are deaf, hard-of-hearing, deaf-blind or speech-impaired, on behalf of the 100+ telephone carriers in Illinois. Also provides Captioned Telephone loan program, Braille Phone loan program, TTY with Large Visual Display –LCD loan program, and

Amplified Telephone voucher program. No fee for service.
See also Illinois Relay Center listing.

INDEPENDENCE CENTER

2025 Washington
Waukegan, IL 60085
Voice: (847) 360-1020
Fax: (847) 360-1065
E-Mail: IndependenceCenter@lycos.com
Website: www.independencecenter.tripod.com

Independence Center is a place where the mentally ill, our members, gather together and interact with friends. Staffed by mental health professionals, it's much more than simply a place to go. It's a place to grow!

INDEPENDENT MOBILITY SYSTEMS, INC.

The Braun Corporation
4100 W. Piedras Street
Farmington, NM 87401
Voice: (505) 326-4538 or (800) 467-8267
Fax: (505) 326-4846
E-Mail: info@imsvans.com
Website: www.ims-vans.com

Manufactures minivans for wheelchair accessibility.
Network of 150 dealers nationwide.

INFINITEC

Website: www.infinitec.org

Infinitec.org is a joint effort of United Cerebral Palsy Association of Greater Chicago and UCP Associations, Inc., Washington, D.C. The UCPA Chicago program sponsors the Infinitec web site and its Infinitec programs. Infinitec brings assistive technology to people with disabilities of all types in the Illinois counties of Cook, DuPage, Lake and Kane. Some of the services include information, access to

assistive technology equipment, training, educational programs and specialists.

INSTITUTE FOR THERAPY THROUGH THE ARTS

6160 N. Cicero Avenue, Suite 122

Chicago, IL 60646

Voice: (773) 685-3911

Fax: (773) 685-2609

E-Mail: info@musicinst.org

Website: www.musicinst.org

Individual and group therapy is provided in music, drama, art and dance to clients of all ages and all levels of functioning. Adaptive instruction is also provided. ITA consults with and provides direct services to community agencies that desire to use expressive arts therapy.

INSTITUTE OF DISABILITY AND HUMAN DEVELOPMENT

University of Illinois at Chicago

1640 W. Roosevelt Road, Suite 436 IIDD

Chicago, IL 60608-6904

Voice: (312) 413-1647

Fax: (312) 413-1630

TTY: (312) 413-0453

Website: www.uic.edu/depts/idhd

The Institute of Disability and Human Development (DHD), College of Applied Health Sciences, is dedicated to the interdisciplinary study of disability with the goal of removing barriers to the advancement of disabled persons in society. It offers intensive graduate-level academic programs that prepare individuals for positions in research, teaching, and public service in disability fields. DHD conducts scholarship and community-based service across the spectrum of disability, including advocacy, culture, education, health promotion, history, policy, and technology.

INTEGRITY GROUP COMPANIES, INC.

511 Estes Avenue

Gurnee, IL 60031

Voice: (800) 321-3853 or (847) 623-1800

Fax: (800) 545-3507

E-Mail: customercare@integrityisfreedom.com

For-profit retailer of stairway lifts, wheelchair lifts, access elevators, home elevators and mobility scooters. Residential/Commercial/Institutional.

INTERNATIONAL ASSOCIATION OF LIONS CLUBS

300 W. 22nd Street

Oak Brook, IL 60523-8842

Voice: (630) 571-5466

Fax: (630) 571-8890

TTY: (630) 571-6533

E-Mail: lcif@lionsclubs.org

Website: www.lionsclubs.org

Lions Club International has over 43,000 individual clubs (worldwide) which provide community service and promote better international relations. Contact headquarters office for information regarding clubs within your area. Clubs work with the local communities to provide needed and useful programs for individuals with diabetes, visual impairments and who are deaf or hard of hearing.

INTERNATIONAL DEAF-TEK, INC.

4 Stanley Drive

Farmington, MA 01701

Voice: (508) 620-1777

Fax: (508) 626-0270

TTY: (508) 620-1777

Website: www.deaftek.org

Established in 1978, Deaf-tek was the first electronic mail network dedicated to the deaf and hard of hearing

communities, focusing on employment opportunities for individuals who are deaf and persons that serve this population. Organizations, agencies, schools, business and other entities wishing to fill positions may send employment announcements at no charge to the Deaftek website. Employment opportunities will be posted according to category. New categories will be added as needed.

INTERNATIONAL DYSLEXIA ASSOCIATION

Chester Building, Suite 382, 8600 LaSalle Road
Baltimore, MD 21286-2044

Voice: (410) 296-0232 or (800) 222-3123

Fax: (410) 321-5069

TTY: (800) 222-3123

E-Mail: info@interdys.org

Website: www.interdys.org

Information about dyslexia and referrals to testers and tutors in general areas are available by phone or through the mail.

INTERNATIONAL HEARING DOG, INC.

5901 E. 89th Avenue

Henderson, CO 80640

Voice: (303) 287-3277

Fax: (303) 287-3425

TTY: (303) 287-3277

E-Mail: IHDI@aol.com

Web Page: www.hometown.aol.com/IHDI/IHDI.html

Trains dogs to assist persons who are deaf or hard-of hearing, with and without multiple disabilities, at no cost to the recipient.

JBI INTERNATIONAL

110 East 30th Street

New York, NY 10016

Voice: (212) 889-2525 or (800) 433-1531

Fax: (212) 689-3692

E-Mail: admin@jbilibrary.org

Website: www.jewishbraille.org

JBI International (formerly The Jewish Braille Institute of America) seeks the integration of Jews who are blind, visually impaired, reading disabled and physically disabled in the Jewish community and society in general. We assist those whom we serve to participate in the religious, educational, cultural and communal life of the Jewish people. Our scope is international and we serve those of all ages and backgrounds.

JEWISH VOCATIONAL SERVICES

1 S. Franklin Street

Chicago, IL 60606

Voice: (312) 357-4500

Fax: (312) 855-3282

TTY: (312) 444-2877

E-Mail: jvsdisability@jvschicago.org

Website: www.jvschicago.org

JVS is a not-for-profit employment and training agency. JVS helps more than 10,000 people annually match their skills to professional or business opportunities through a network of more than 5,000 employers.

JOB ACCOMMODATION NETWORK

P.O. Box 6080
Morgantown, WV 26506-6080
Voice: (800) 526-7234
Fax: (304) 293-5407
TTY: (800) 526-7234
E-Mail: jan@jan.wvu.edu
Website: www.janweb.icdi.wvu.edu

Consulting service that provides information about job accommodations for individuals with disabilities.

**JOHANNA BUREAU FOR THE BLIND AND
PHYSICALLY HANDICAPPED, INC.**

8 South Michigan Avenue, Suite 300
Chicago, IL 60603
Voice: (312) 332-6076
Fax: (312) 332-0780

A volunteer non-profit corporation, which transcribes print into Braille and onto tape for anyone who cannot read conventional print.

**JOHN MARSHALL LAW SCHOOL FAIR HOUSING
LEGAL CLINIC**

315 South Plymouth Court
Chicago, Illinois 60604
Voice: (312) 987-2397
Fax: (312) 427-9438

Provides legal representation in Federal and State court, and all other administrative agencies. Handles issues related to fair housing, fair lending, insurance discrimination and affordable housing. Services are free but income eligibility may apply.

**LAMBDA LEGAL DEFENSE AND EDUCATION
FUND**

11 East Adams, Suite 1008
Chicago, Illinois 60603-6303
Voice: (312) 663-4413
Fax: (312) 663-4307
E-Mail: bpries@lambdalegal.org
Website: www.lambdalegal.org

National organization committed to achieving full recognition of the civil rights of lesbians, gay men and all people with HIV/AIDS through impact litigation, education, and public policy work.

LAMBS FARM

14245 W. Rockland Road
Libertyville, IL 60048
Voice: (847) 362-4636
Fax: (847) 362-0742
E-Mail: volunteercoordinator@lambsfarm.org
Website: www.lambsfarm.org

Private, non-profit organization serving adults with development disabilities. Lambs offers residential, vocational, social services and recreation/leisure activities programming.

**LAND OF LINCOLN LEGAL ASSISTANCE
FOUNDATION**

1817 S. Neil Street, Suite 203 P.O. Box 1278
Champaign, Illinois 61820
Voice: (217) 356-1351
Fax: (217) 356-7621
E-Mail: champaign@lollaf.org
Website: www.lollaf.org

Provides free legal assistance to low-income residents living in Southern and Central Illinois (serving 65 counties). Also,

has offices in Alton, Decatur, East St. Louis, Mattoon, Mount Vernon, Murphysboro, and Springfield. Handles the following types of legal issues: Medicaid/Medicare, Wills/Estates, Consumer, Landlord/Tenant, Real Estate/Foreclosure, Special Education, Orders of Protection, Divorce, and Child Custody. Financial eligibility applies but no fee required.

LAWYERS' COMMITTEE FOR BETTER HOUSING

220 S. State Street, Suite 1700
Chicago, IL 60604

Voice: (312) 347-7600
Fax: (312) 347-7604
E-Mail: lcbh@enteract.com
Website: www.lcbh.org

Provides legal representation in the areas of landlord/tenant, unsafe housing, evictions, lockouts and utility shutoffs. Services are free but income eligibility does apply.

LEARNING DISABILITY ASSOCIATION OF ILLINOIS, INC.

10101 South Roberts Road, Suited 205
Palos Hills, IL 60465

Voice: (708) 430-7532
Fax: (708) 430-4592
Website: www.ldanatl.org

Provides support and information to Illinois parents, professionals and adults with learning disabilities through groups, workshops and local conferences; printed information; public education; telephone support; advocacy; newsletter; referrals to other local organizations in Illinois; some referrals to relevant professionals; and scholarships for post-secondary education to students with learning disabilities.

LEGAL AID BUREAU OF METROPOLITAN FAMILY SERVICES

14 East Jackson, 15th Floor

Chicago, IL 60604-2245

Voice: (312) 986-4015 or (312) 986-4200

Fax: (312) 986-4016

TTY: (312) 986-4237

E-Mail: contacus@metrofamily.org

Webpage: www.metrofamily.org

The Legal Aid Bureau is the legal advocacy arm of Metropolitan Family Services. Staff lawyers and paralegals, assisted by volunteers, provide both legal advice and representation for those who are unable to afford an attorney. Legal services are provided in the family law field in such areas as divorce, child custody, domestic violence and child abduction.

LEGAL ASSISTANCE FOUNDATION OF METROPOLITAN CHICAGO

111 West Jackson, Suite 300

Chicago, IL 60604

Voice: (312) 341-1070

Fax: (312) 341-1041

TTY: (312) 341-1206

Website: www.lafchicago.org

Free legal counseling and advocacy on behalf of low-income Cook County residents, including people with disabilities. By calling the number above, a person will be directed to the Cook County office closest to them. Legal services provided include help in the areas of government entitlements / public benefits, consumer, bankruptcy/debtor relief, collection defense, employment/unemployment, and family (divorce, domestic violence, custody/visitation, DCFS administrative appeals, juvenile court, etc.). Other special projects include: Divorce/Family Law, HIV/AIDS, Home Ownership Preservation, Illinois Migrant Assistance, Legal

Services Center for Immigrants, SSI Advocacy, Suburban Nursing Home Ombudsman, and Senior Legal Services. Also administers Public Benefits Hotline which can be reached at (888) 893-5327. Bilingual (Spanish/English) staff are available at most offices. Translators are available at all offices with advanced notice.

LIFELINE, INC.

550 W. Webster, Grant Hospital
Chicago, IL 60614
Voice: (773) 275-9393 or (800) 822-4898
Fax: (773) 275-5352

Substance abuse treatment and referrals.

LITTLE CITY FOUNDATION

3246 N. Elston
Chicago, IL 60618
Voice: (773) 604-8100
Fax: (773) 604-8288
TTY: (773) 604-8100

Provides a variety of residential services, including group homes in Palatine, and independent living arrangements around the Chicago area. Offers employment programs, social services, medical and dental services, educational opportunities, and recreation. Families One program provides support, therapy, and training for families with a developmentally disabled child.

LITTLE FRIENDS, INC.

140 N. Wright Street
Naperville, IL 60540
Voice: (630) 355-6533
Fax: (630) 355-3176
TTY: (630) 355-6533
Website: www.littlefriendsinc.com

Provides programs for children and adults with social or developmental disabilities, including residential facilities and sheltered vocational workshops. The agency's Center for Autism houses an Autism Evaluation Clinic that conducts evaluations for children of all ages, and provides training and consulting on autism for parents, professionals/organizations, and schools. The Center is located at the above address and can be reached by telephone at (630) 305-6039.

**LOYOLA UNIVERSITY COMMUNITY LAW
CENTER**

1 East Pearson, Suite 202

Chicago, IL 60611

Voice: (312) 915-7830

Fax: (312) 915-7831

E-Mail: loyolachicagolaw@luc.edu

Website:

www.luc.edu/schools/law/academics/clinics/communit.html

Provides legal counseling and direct representation for civil cases only, concentrating in the areas of unemployment insurance, disability, Social Security, tenant/landlord, guardianship, simple divorce (no children or property involved), debt defense cases and adoption. Services are free but income eligibility may apply.

LUPUS FOUNDATION OF ILLINOIS

20 E. Jackson Boulevard, Suite 1150

Chicago, IL 60604

Voice: (312) 542-0002 or (800) 2-LUPUS-2

Fax: (312) 542-0003

E-Mail: info@lupusil.org

Website: www.lupusil.org

Works to increase awareness and understanding of lupus. Provides educational programs, informational services and emotional support. Supports research. Educational meetings open to the public. Services include: mutual aid, speaker's

bureau, written information, social activities, telephone support, educational program or material, hotline, newsletter.

LUTHERAN SOCIAL SERVICES OF ILLINOIS

1001 E. Touhy Avenue, Suite 50

Des Plaines, IL 60018

Voice: (847) 635-4600

Fax: (847) 635-6764

TTY : (847) 390-1409

E-Mail: info@lssi.org

Website: www.lssi.org

Lutheran Social Services of Illinois is a social service ministry organization providing services in foster care, behavioral health, prison ministry, senior services monitoring, and community child care with the intention of bringing healing, justice and wholeness to people and communities.

MANDEL LEGAL AID CLINIC

University of Chicago

6020 South University Avenue

Chicago, IL 60637

Voice: (773) 702-9611

Fax: (773) 702-2063

Web Page: www.law.uchicago.edu/mandel

Provides legal counseling and/or representation to people with mental illness, selected criminal/juvenile defense representation and advocacy for the rights of the mentally ill. Services are free but income eligibility does apply.

MARCH OF DIMES-GREATER ILLINOIS CHAPTER

111 W. Jackson, 22nd Floor

Chicago, IL 60604

Voice: (312) 435-4007

Fax: (312) 435-0988

E-Mail: IL623@marchofdimes.com

Website: www.modimes.org

Since 1938, the March of Dimes has been the number one volunteer service organization dedicated to improving infant and maternal health, first by conquering polio with the Salk and Sabin vaccines, and today by preventing birth defects and infant mortality. This mission is carried out through research, community services, education and advocacy.

MAU-GLO SCHOOL, INC.

2357 East 75th Street

Chicago, IL 60649

Voice: (773) 978-1121 or (773) 978-1122

Fax: (773) 978-1167

Mau-Glo Developmental Training Program is day programming (8-8:30 p.m.) for adults 21 years and over with developmental disabilities.

**MENTAL HEALTH ASSOCIATION OF ILLINOIS
(MHAI)**

188 W. Randolph – Suite 2225

Chicago, IL 60601

Voice: (312) 368-9070

Website: www.mhai.org

MHAI works to promote mental health, prevent mental illness, and improve the care and treatment of persons with mental and emotional illness. MHAI maintains a variety of activities in support of its mission including public education campaigns, health fairs at which mental illness screenings

are conducted, information library, publication of a statewide directory of self-help groups for all medical conditions, and developing and implementing initiatives that promote good mental health in schools and communities, and developing and supporting policy positions on key mental health issues and serving as a primary source of referral and educational information for family members, mental health professionals, consumers, legislators and the media.

METRA

Metra Passenger Services
547 W. Jackson Boulevard
Chicago, IL 60661

Voice: (312) 322-6777

TTY: (312) 322-6774

Evenings & Weekends

Transit Information Center

Voice: (312) 836-7000

TTY: (312) 836-4949

South Shore Only Info

Fares and Schedule Information

Voice/TTY: (800) 356-2079

Website: <http://www.Metra.com/ADA/index.html>

Metra has available a 13-minute video to acquaint new customers to the Metra system. The video overviews the changes made to rail cars and stations in order to accommodate individuals with hearing, vision, and mobility disabilities. The video is available to organizations that work on behalf of individuals with disabilities and can be obtained by calling Metra's Marketing Department at (312) 322-6740, or by faxing your request to (312) 322-6747.

**MIDWESTERN CENTER ON LAW AND THE DEAF
(MCLD)**

P.O. Box 804297
Chicago, Illinois 60680-4104
Voice: (800) 894-3653
TTY: (800) 894-3654
Fax: (312) 726-7182
E-Mail: mclد@mclد.org
Website: www.mclد.org

MCLD shall ensure equal access to the courts and legal system for persons who are deaf or hard-of-hearing by providing information and referral, education and training, advocacy, litigation, and legal resources. MCLD serves the following Midwestern states: Illinois, Indiana, Iowa, Michigan, Minnesota, Missouri, Ohio, and Wisconsin.

MINORITY OUTREACH INTERVENTION

1130 S Wabash Avenue
Chicago, IL 60605
Voice: (312) 986-0661
Fax: (312) 986-0928

A street-based outreach program providing HIV/AIDS prevention to African American and Latino gay and bisexual men. Also provides psychological support services via peer led support groups and educational workshops.

MOBILITY WORKS

155 E. North Avenue
Villa Park, Illinois 60181
Voice: (630) 782-1900 or (800) 638-8267
Fax: (630) 782-1950
E-Mail: info@mobilityworks.com
Website: www.mobilityworks.com

Offering competitive-priced handicap vans, paratransit vans, stretcher vans, wheelchair vans, scooters and hand controls. National service provides worldwide delivery.

MUSCULAR DYSTROPHY ASSOCIATION

Website: www.mdausa.org

570 Lake Cook Rd # 116
Deerfield, IL 60015
Voice: (847) 520-6329

1020 31st Street
Downers Grove, IL 60515
Voice: (630) 960-1500

430 N Michigan Ave # 801
Chicago, IL 60611
Voice: (312) 254-0632

7250 W College Drive
Palos Heights, IL 60463
Voice: (708) 671-9632

Offers patient services and clinical care; combats forty neuromuscular diseases; worldwide research program.

MYASTHENIA GRAVIS FOUNDATION OF ILLINOIS

2411 New Street
Blue Island, IL 60406
Voice: (708) 385-3888 or (800) 888-6208
Fax: (708) 385-0447
E-Mail: hdewitt@myastheniagravis.org
Website: www.myastheniagravis.org

Provides educational materials, peer counseling, support group meetings, referrals to those with Myasthenia Gravis.

**NATIONAL ALLIANCE FOR THE MENTALLY ILL
OF ILLINOIS**

NAMI Illinois
218 West Lawrence
Springfield, Illinois 62704

Voice: (217) 522-1403 or (800) 346-4572
Fax: (217) 522-3598
TTY: (217) 522-1403 or (800) 346-4572
E-Mail: namiil@sbcglobal.net
Website: www.il.nami.org

(Greater Chicago Office)
1536 W. Chicago Avenue
Chicago, IL 60622

Voice: (312) 563-0445
Fax: (312) 563-0467
E-Mail: namigc@aol.com
Website: www.namigc.org

Provides support services for families with a family member who is mentally ill. Publishes a newsletter, host quarterly general meetings with professionals addressing mental health issues. Offers a family-to-family education course. Can provide information on local chapters across the state.

NATIONAL ASSOCIATION FOR DOWN SYNDROME

P.O. Box 206
Wilmette, IL 60091

Voice: (630) 325-9112 or (630) 325-8842
Website: www.nads.org

Parent support group for families who have children and adults with Down Syndrome. Provides information and referrals.

NATIONAL BRAILLE PRESS (NBP)

88 St. Stephen Street

Boston, MA 02115-4302

Voice: (617) 266-6160 or (888) 965-8965

Fax: (617) 437-0456

E-Mail: orders@nbp.org

Website: www.nbp.org

NBP is a non-profit organization that produces textbooks, novels, and magazines in Braille for a variety of states and organizations including the Library of Congress, National Library Service for the Blind and Physically Handicapped. Transcribers and proofreaders are certified in Braille and Nemeth Braille code by the Library of Congress. The transcribers use software to convert text into Braille. Fee for service may apply.

NATIONAL CANCER INSTITUTE (NCI)

Public Inquiries Office

Room 3036A

6116 Executive Boulevard, MSC 8322

Bethesda, MD 20892-8322

Voice: (800) 422-6237

TTY: (800) 332-8615

E-Mail: cancer.gov_staff@mail.nih.gov

Website: www.cancer.gov

The NCI, a component of the National Institutes of Health, is the nation's principal agency for cancer research. Patients enrolled in NCI clinical trials at the NIH Clinical Center receive treatment and clinical care at no cost. The hotline provides the latest, most accurate cancer information for patients, their families, the general public and health professionals. Interpreters for Spanish are available.

**NATIONAL CENTER ON PHYSICAL ACTIVITY
AND DISABILITY**

1640 West Roosevelt Road

Chicago, Illinois 60608-6904

Voice and TTY: (800) 900-8086

Fax: (312) 355-4058

Website: <http://www.ncpad.org/>

E-Mail: ncpad@uic.edu

The mission of the National Center on Physical Activity and Disability (NCPAD) is to promote substantial health benefits that can be gained from participating in regular physical activity. The slogan of NCPAD is Exercise is for EVERY body, and every person can gain some health benefit from being more physically active. This site provides information and resources that can enable people with disabilities to become as physically active as they choose to be.

**NATIONAL DISSEMINATION CENTER FOR
CHILDREN WITH DISABILITIES**

P.O. Box 1492

Washington, DC 20013

Voice: (800) 695-0285

Fax: (202) 884-8441

TTY: (800) 695-0285

E-Mail: nichcy@aed.org

Website: www.nichcy.org

Provides information on disabilities and disability-related issues for families, educators and other professionals. Its special focus is on children and youth (birth to age 22). It is a federally funded, non-profit center funded through the United States Department of Education Office of Special Education. It provides a wide variety of publications, including fact sheets on specific disabilities, state resource sheets, parent guides, bibliographies and issue papers. No fee for service.

**NATIONAL EMPLOYMENT LAWYERS
ASSOCIATION OF ILLINOIS**

53 West Jackson Blvd. - Suite 660

Chicago, Illinois 60604

Voice: (312) 236-0415

Fax: (312) 341-0438

E-Mail: see Website for e-mail address

Website: www.nela-illinois.org

Operates an attorney referral service for all employment issues including employment disability discrimination under the Americans with Disabilities Act. The website will direct you to an attorney in your area that practices in the field that you request.

**NATIONAL INSTITUTE ON AGING (NIA)—PART OF
THE NATIONAL INSTITUTES OF HEALTH**

Bldg. 31, Room 5C27

31 Center Drive, MSC 2292

Bethesda, MD 20892

Voice: (301) 496-1752 or (800) 222-2225

Fax: (301) 496-1072

TTY: (800) 222-4225

E-Mail: E-mail form on website

Website: www.nia.nih.gov

NIA provides public and professional health information materials on frailty, exercise, and other biomedical, social and behavioral research on aging and the special needs of older people. For information about Alzheimer's disease, call 1-800-438-4380 (NIA's Alzheimer's Disease & Referral (ADEAR) Center). No fee for service.

NATIONAL KIDNEY FOUNDATION OF ILLINOIS

215 W. Illinois, Suite 1C

Chicago, IL 60610

Voice: (312) 321-1500

Fax: (312) 321-1505

E-Mail: kidney@nkfi.org

Website: www.nkfi.org

Provides information and resources to patients, healthcare professionals and the community on prevention and kidney failure. Funds education and patient service programs and medical research. Provides telephone support to persons who call and want to speak to someone who shares their concern. Minimal fees for educational programs and materials.

**NATIONAL LEKOTEK CENTER
(PART OF ANIXTER CENTER)**

3204 W. Armitage Avenue

Chicago, Illinois 60647

Voice: (773) 276-5164

Fax: (773) 276-8644

TTY: (773) 973-2180

E-Mail: lekotek@lekotek.org

Website: www.lekotek.org

Provides play-centered programs, including toy lending libraries, family play sessions and computer play programs, for children with disabilities through a nationwide network of 37 centers. Fees generally low and vary depending upon local affiliate. The various affiliates serve the majority of Illinois.

NATIONAL MULTIPLE SCLEROSIS SOCIETY

733 Third Avenue

New York, NY 10017

Voice: (800) 344-4867 (FIGHTMS)

Website: www.nationalmssociety.org

(Chicago-Greater Illinois Chapter)

910 W. Van Buren, 4th Floor

Chicago, IL 60607

Voice: (312) 421-4500

Fax: (312) 421-4544

E-Mail: cgic@ild.nmss.org

Website: www.msillinois.org

Services include advocacy, publications, educational programs, direct assistance programs, peer support, counseling, recreational activities and MS research. Local chapter information available on the website. Administrative offices of Greater Illinois Chapter serves 73 counties in Illinois. Gateway Chapter in St. Louis serves southern Illinois. No fee for service.

NATIONAL ORGANIZATION ON DISABILITY

910 Sixteenth Street N.W. - Suite 600

Washington, DC 20006

Voice: (202) 293-5960

TTY: (202) 293-5968

Fax : (202) 293-7999

E-Mail : ability@nod.org

Website: www.nod.org

NOD promotes the full and equal participation of America's 54 million men, women, and children with disabilities in all aspects of life. Founded in 1982 as an outgrowth of the United Nations International Year of Disabled Persons, NOD is the only national network organization concerned with all disabilities, age groups and disability issues. No fee for services.

NATIONAL ORGANIZATION OF FETAL ALCOHOL SYNDROME

900 17th Street NW - Suite 910

Washington DC, 20006

Voice: (202) 785-4585 or (800) 66-NOFAS

Fax: (202) 466-6456

E-Mail : information@nofas.org

Website: www.nofas.org

Provides information on fetal alcohol syndrome and other alcohol related birth defects, including fetal alcohol effect; printed information; public education information; related referrals and referrals relevant to state and local provider organizations. Website has links to local Illinois resources.

NATIONAL ORGANIZATION OF SOCIAL SECURITY CLAIMANTS' REPRESENTATIVES

560 Sylvan Avenue

Englewood Cliffs, NJ 07632

Voice: (201) 567-4228 or (800) 431-2804

Fax: (201) 567-1542

E-Mail: nosscr@worldnet.att.net

Website: www.nosscr.org

NOSSCR is a lawyer referral service that refers claimants to a private attorney in their area who specializes in Social Security Disability Law. There is no charge for the referral, but the caller has to discuss the attorney's fees with the attorney.

**NATIONAL REHABILITATION INFORMATION
CENTER (NARIC)**

4200 Forbes Boulevard, Suite 202
Lanham, MD 20706-4829
Voice: (301) 459-5900 or (800) 346-2742
TTY: (301) 459-5984
Fax: (301) 459-4263
E-Mail: naricinfo@heitechservices.com
Website: <http://www.naric.com/>

NARIC is a library service and information center focusing on disability and rehabilitation research. Information Specialists provide quick information on a referral, customized database searches and document delivery. There is no fee for information retrieval services, but there is a charge to have articles printed.

NATIONAL TUBEROUS SCLEROSIS ALLIANCE

801 Roeder Road, Suite 750
Silver Spring Road, MD 20910
Voice: (301) 562-9890 or (800) 225-6872
Fax: (301) 562-9870
E-Mail: tsa@tsa.org
Website: www.tsalliance.org

The only voluntary, national non-profit organization that provides support to people with tuberous sclerosis and their families, awards grants to researchers and offers education to the public and professional communities. Fees for some services apply.

NEIGHBORHOOD HOUSING SERVICES

1279 N. Milwaukee Ave, 5th Floor
Chicago, Illinois 60622
Voice: (773) 329-4010
Website: www.nhschicago.org

For information on an NHS home improvement loans:

(773) 329-4010

For information on purchasing a home through NHS:

(773) 329-4102

For debt or foreclosure intervention counseling:

(773) 329-4113

To enroll in an NHS seminar:

(773) 329-4113

To make an appointment with a homeownership counselor:

(773) 329-4113

For a list of NHS homes for sale or apartments for rent:

(773) 568-1020 x 27

Neighborhood Housing Services of Chicago, Inc. (NHS) is a nonprofit organization working to rebuild low- and moderate-income neighborhoods in the city of Chicago that are experiencing deterioration and disinvestment. Formed in 1975, NHS stimulates community investment through a partnership of residents, business, and government. NHS's mission is to rekindle hope in a neighborhood's future, to restore conventional and local investment in the community, and to leave behind empowered, self-reliant residents.

NORTHEAST DUPAGE SPECIAL RECREATION ASSOCIATION

1770 W. Centennial Place

Addison, IL 60101-1076

Voice: (630) 620-4500

TTY: (630) 620-7477

Fax: (630) 620-4598

E-Mail: nedsra@nedsra.org

Website: www.nedsra.org

Special recreation association serving the needs to people with disabilities. Communities served include: Addison, Bensenville, Butterfield, Glendale Heights, Itasca, Lombard, Medinah, Oak Brook Terrace, Villa Park, Wooddale, and

Schiller Park. There is a graduated fee for services, but fee assistance is available.

**NORTHERN ILLINOIS UNIVERSITY COLLEGE OF
LAW—ZEKE GIORGI LEGAL CLINIC**

Swen Parson Hall
DeKalb, Illinois 60115
Voice: (815) 962-9980
E-Mail: lawadm@niu.edu
Website: <http://law.niu.edu>

Law School legal clinic that provides free legal representation in a wide range of areas: (1) Domestic Abuse (Abuse ranging from physical abuse by a spouse to harassment by a former partner to financial abuse by a family member), (2) Elder Law (Drafting of simple wills, powers of attorney for property, powers of attorney for health care, and living wills), and (3) Mediation (Mediating various types of cases such as disputes involving parties who have never been married but have a child together).

**NORTHWEST SPECIAL RECREATION
ASSOCIATION**

3000 W. Central Road, Suite 205
Rolling Meadows, IL 60008
Voice: (847) 392-2848
TTY: (847) 392-2855
Fax: (847) 392-2855
E-Mail: Can send an email directly from website
Website: www.nwsra.org

Partnership of 16 northwest suburban park districts, providing community recreation programs for children and adults with disabilities. Also facilitates those with disabilities joining regular park-district programs. Registration fee for park programs.

NORTHWESTERN UNIVERSITY LEGAL CLINIC

357 East Chicago Avenue

Chicago, Illinois 60611

Voice: (312) 503-8576

Fax: (312) 503-8977

TTY: (312) 503-4472

E-Mail: legalclinic@law.northwestern.edu

Website: www.law.northwestern.edu/clinic

Provides representation on cases involving child abuse and neglect, criminal, death penalty, disability, juvenile delinquency, special education, adoption and domestic violence. The service is free but income eligibility does apply.

OAK/LEYDEN DEVELOPMENTAL SERVICES, INC.

411 Chicago Avenue

Oak Park, IL 60302

Voice: (708) 524-1050

Fax: (708) 524-2469

E-Mail: dervin@oakleyden.org

Website: www.oakleyden.org

Providing an array of residential, vocational, and employment programs, as well as center-based and natural environment early intervention services, Oak/Leyden Developmental Services' mission is to help people with developmental disabilities meet life's challenges and reach their highest potential. Services are tailored to the unique needs and desires of each individual, and are provided throughout the near Chicago's West suburbs. No fees for services.

OKADA HEARING EAR GUIDE DOGS

7509 E. Saviors Path
Floral City, FL 34436
Voice: (352) 344-2212
Fax: (352) 344-0210
E-Mail: okada@hitter.net
Website: www.okadadogs.com

Trains dogs to aid people who are deaf or who have a hearing impairment.

OFFICE OF HUMAN SERVICES-VILLAGE OF SKOKIE

5127 Oakton Street
PO Box 309
Skokie, IL 60077
Voice: (847) 673-0500
Fax: (847) 673-0525
E-Mail: info@skokie.org
Website: www.skokie.com/human/

Division of Village of Skokie provides local residents services including social work, disability services and home-delivered meals.

OVER THE RAINBOW ASSOCIATION

2040 Brown Avenue
Evanston, IL 60201
Voice: (847) 328-6633
Fax: (847) 328-1404
E-Mail: overtherainb@earthlink.com
Website: www.otrassn.com

Not-for-profit organization that provides accessible housing and job opportunities for persons with disabilities. Operates and maintains two award-winning apartment buildings (one on Chicago's north side, the

other in Evanston) designed for independent living for persons with disabilities.

PACE SUBURBAN BUS

Customer Service
550 W. Algonquin Rd.
Arlington Heights, IL 60005
Voice: (847) 364-PACE (7223)
TTY: (847) 364-5093
En Español: (847) 228-3575
E-Mail: passenger.services@pacebus.com
Website:
<http://www.pacebus.com/sub/paratransit/default.asp>

Pre-arranged curb-to-curb service for persons with disabilities whose eligibility has been determined by the regional certification process. PACE's ADA Paratransit Services operate in all suburban areas that are within 3/4 mile of Pace's regular fixed routes and during the same days and hours as the regular fixed route service. The Regional Transportation Authority (also listed in this Guide) is responsible for determining eligibility for ADA Paratransit Service in the six county northeastern Illinois region. If you want to apply for ADA Paratransit Service, call the RTA's ADA Paratransit Certification Program at (312) 663-4357 (V) or (312) 913-3122 (TTY).

PARALYZED VETERANS OF AMERICA

P.O. Box 1337
Hines, IL 60141
Voice: (800) 727-2234 or (708) 344-8214
Fax: (708) 344-8297
E-Mail: pvachvaug@mindspring.com
Website: www.vaughanpva.org

Office assists members and eligible veterans, their dependents and survivors to access VA benefits and quality

medical care through the VA Hospital system. Also helps with prosthetics, wheelchairs, lifts and other equipment.

PARK LAWN SCHOOL & ACTIVITY CENTER

10833 La Porte,
Oak Lawn, IL 60453
Voice: (708) 425-3344
Fax: (708) 425-3530
E-Mail: info@parklawn.com
Website: www.parklawnschool.org

Park Lawn is a non-for-profit agency that provides vocational, residential, and support services including physical, occupational, and speech therapy, transportation, counseling, recreational activities, art therapy, supported employment, and other support services.

PATHWAYS AWARENESS FOUNDATION

150 N. Michigan Avenue, Suite 2100
Chicago, IL 60601
Voice: (800) 955-2445
Fax: (888) 795-5884
TTY: (800) 326-8154
E-Mail: friends@pathwaysawareness.org
Website: www.pathwaysawareness.org

A national, non-profit organization established in 1989 that assists parents and health professionals in the areas of early detection, early intervention and inclusion by providing information and resources. Our free phone lines are staffed by parents of children who have benefited from early intervention services.

PATHWAYS CENTER

2591 Compass Road
Glenview, IL 60026
Voice: (847) 729-6220
Fax: (847) 729-1116

Sister organization of Pathways Awareness Foundation listed above. Provides outpatient pediatric therapy clinic in Glenview, Illinois.

PEOPLE FIRST OF ILLINOIS

P.O. Box 4294

Bloomington, IL 61702-4294

Voice: (877) 820-8844 or (309) 820-8844

Fax: (309) 821-1594

E-Mail: ppl1st@PeopleFirstofIllinois.org

Website: www.peoplefirstofillinois.org

A self-advocacy organization run by people with disabilities in Illinois. Publishes a quarterly newsletter as well as training on choice-making, rights and responsibilities and generally helping to empower people with disabilities to self-advocate.

**PILSEN LITTLE VILLAGE COMMUNITY
MENTAL HEALTH CENTER, INC.**

2319 S. Damen

Chicago, IL 60608-4209

Voice: (773) 579-0832

Fax: (773) 579-0762

E-Mail: plvcmhc@pilsenmh.org

Website: www.pilsenmh.org

Case management for people with mental illness and their families. Services for Spanish-speaking persons, peer volunteer program, substance abuse and mental health.

POST-POLIO SUPPORT

Christ Hospital Chapter

4440 West 95th Street

Oak Lawn, IL 60453-2699

Voice: (708) 425-8000 x 5428 or (708) 448-7237

Website: www.ppsr.com/groups/chmc.html

Provides support and information for post-polio patients and their families.

**PRADER-WILLI SYNDROME ASSOCIATION
(PWSA)**

National Headquarters
5700 Midnight Pass Road, Suite 6
Sarasota, FL 34242
Voice: (800) 926-4797
Fax: (941) 312-0142
E-Mail: pswaua@aol.com
Website: www.pswa.org

Provides free assistance to parents whose children have been diagnosed with Prader-Willi Syndrome. Offers support to parents from others having a P-W child. Has an annual conference and has state chapters, which may hold mini-conferences. Also provides information and support to professionals including caregivers, social workers, doctors, caseworkers and others.

PRAIRIE STATE LEGAL SERVICES

975 North Main Street
Rockford, IL 61103-7064
Voice: (815) 965-2134 or (800) 892-2985
Fax: (815) 965-1081
TTY: (815) 965-5114
Website: www.pslegal.org

Assistance with civil matters such as debt collection, disability, family law, health/insurance, housing discrimination, living wills, powers of attorney, SSI, and unemployment. Nine field office in Northern Illinois. Information about field offices is available. Services are free but income eligibility will apply.

PRO BONO ADVOCATES

28 N. Clark, Room 630

Chicago, IL 60602

Voice: (312) 827-2420 or (877) 863-6338

Fax: (312) 827-2425

E-Mail: heatherm@probonoadvocates.org

Legal assistance for civil orders of protection, paternity, divorce, referrals, domestic violence for indigent individuals. Services are free.

PROGRESS CENTER FOR INDEPENDENT LIVING

7521 Madison Street

Forest Park, IL 60130

Voice: (708) 209-1500

Fax: (708) 209-1735

TTY: (708) 209-1826

E-Mail: progresscil@theramp.net

Website: www.progresscil.org

Progress Center directly helps persons with disabilities in Suburban Cook County establish self-directed lives in the community. It serves and supports disabled individuals who wish to have control over their lives to achieve that goal. No fee for service.

PROJECT MOBILITY – CYCLES FOR LIFE

2930 Campton Hills Rd

St. Charles, IL 60175

Voice: (630) 762-9807

Fax: (630) 524-9142

Website: www.projectmobility.org

Project Mobility is a nonprofit organization that offers recreational events using specialized bicycles for people with disabilities. Our professional staff works with families, rehabilitative professionals, and organizations to promote

better health, independence, and most of all the freedom of mobility for people with physical disabilities.

**RECORDING FOR THE BLIND & DYSLEXIC
(RFB&D)**

18 S. Michigan Avenue, Suite 806

Chicago, IL 60603

Voice: (312) 236-8715

Fax: (312) 236-8719

Website: www.rfbd.org

RFB&D serves as the nation's educational library for persons who cannot effectively use standard print due to a visual, perceptual, learning disability or other physical disability. Serves five county area in Chicago and other areas nationwide. Fee for membership.

RECOVERY INC.

International Headquarters

802 N. Dearborn Street

Chicago, IL 60610

Voice: (312) 337-5661

Fax: (312) 337-5756

E-Mail: spot@recovery-inc.com

Website: www.recovery-inc.com

A non-profit community based, self-help mental health program for adults with nervous symptoms and fears. The program was developed by Abraham A. Low, M.S. in 1937 and offers systematic techniques to manage temperamental behavior and cope with emotional disorder. There are more than 700 groups that meet weekly throughout North America and abroad. There is no required fee to participate. Supported by voluntary contributions.

REGIONAL TRANSPORTATION AUTHORITY (RTA)

Customer Service

175 W. Jackson Blvd, Suite 250

Chicago, IL 60604

Voice: (312) 913-3110 or 836-7000 for travel or
reduced fare info.

TTY: (312) 836-4949

E-Mail: communications@rtachicago.org

Website:

<http://www.rtachicago.com/infocenter/infocenter.asp>

RTA ADA Certification Helpline: (312) 663-4357

TTY: (312) 913-3122

The RTA is the financial oversight and regional planning body for the three public transit operators in northeastern Illinois: the Chicago Transit Authority (CTA), Metra commuter rail and Pace suburban bus. Persons with disabilities should contact the RTA to determine whether they meet eligibility requirements for reduced fare or if they have other questions about accessibility or other travel issues.

REHABILITATION INSTITUTE OF CHICAGO

Voice: (800) 354-7342 or (312) 238-1055

Website: www.rehabchicago.org

Provides rehabilitative therapy, prosthetics, and other services (both inpatient and outpatient) to persons with amputation, arthritis, brain trauma, burns, cerebral palsy, chronic pain, congenital disabilities, geriatric rehabilitation, multiple sclerosis, neuromuscular disorders, post-polio syndrome, spinal cord injury, sport rehabilitation, stroke, and other disabling conditions. Fee for services.

**REHABILITATION INSTITUTE OF CHICAGO
CENTER FOR HEALTH & FITNESS**

710 N. Lake Shore Drive, Third Floor
Chicago, IL 60611

Voice: (312) 238-5001
Fax: (312) 238-5017
Website: www.richealthfit.org

Rehabilitation Institute of Chicago's Center for Health and Fitness is a specially designed health club for individuals with physical disabilities, open 7 days a week. Other programs offered by RIC's Wirtz Sports Program include 17 different activities. Fee for services.

**REHABILITATION SERVICES ADMINISTRATION
(RSA)**

111 N. Canal, Suite 1048
Chicago, IL 60606

Voice: (312) 886-8630
Fax: (312) 353-8623
Website: www.ed.gov/offices/OSERS/RSA

RSA's mission is to develop opportunities and create options for individuals with disabilities to achieve employment, independence and integration into the workplace and the community. RSA provides leadership and direction through the responsible administration of its statutory authorities, and by assuring participation of all its constituencies and the general public in pursuit of excellence in rehabilitation. Chicago office serves the following states: Minnesota, Ohio, Wisconsin, Illinois, Indiana, and Michigan. No fee for services.

**REHABILITATION ENGINEERING & ASSISTIVE
TECHNOLOGY SOCIETY OF NORTH AMERICA
(RESNA)**

1700 North Moore Street, Suite 1540

Arlington, VA 22209-1903

Voice: (703) 524-6686

Fax: (703) 524-6630

TTY: (703) 524-6639

E-Mail: info@resna.org

Website: www.resna.org

RESNA is an interdisciplinary association of people with a common interest in technology and disability. RESNA's purpose is to improve the potential of people with disabilities to achieve their goals through the use of technology. Membership is open to anyone with an interest in Assistive Technology. Membership in RESNA provides an opportunity for active participation in promotion and support of AT research and development dissemination of vital information, and integration of new knowledge with practical applications. Further, RESNA works to bring appropriate recognition to individuals employed in the field of AT service delivery.

RESOURCES FOR REHABILITATION

22 Bonad Rd

Winchester, MA 01890

Voice: (781) 368-9094

Fax: (781) 368-9096

E-Mail: info@rfr.org

Website: www.rfr.org

Publishes resource guides that enable individuals with disabilities to locate services and products that promote independence. Fees may apply.

**SARGENT SHRIVER NATIONAL CENTER ON
POVERTY LAW**

50 East Washington Street, Suite 500
Chicago, IL 60602
Voice: (312) 263-3830
Fax: (312) 263-3846
Website: www.povertylaw.org

The Poverty Law Project represents the poor through legislative and administrative advocacy and through class action and individual cases that have broad policy implications. Its attorneys, who are nationally known experts on welfare and housing policy, combine community organizing and legal services to effect policy changes at the local and national levels. Services are free but income eligibility will apply.

SCHWAB REHABILITATION HOSPITAL

1401 South California Boulevard
Chicago, IL 60608
Voice: (773) 522-2010
TTY: (773) 522-2032
E-Mail: schwabinquiries@sinai.org
Website: <http://www.sinai.org/rehabilitation/index2.asp>

Schwab provides inpatient, acute, subacute, outpatient, and extended services in rehabilitation for people with diagnoses of stroke, spinal cord injury, brain injury, amputation, lower extremity fractures, and hip/knee replacement. Physical, art, and occupational therapy; case management; vocational rehabilitation; and speciality medical management are available.

SCR MEDICAL TRANSPORTATION

8801-25 S. Greenwood Avenue

Chicago IL 60619

Voice: (773) 768-7000

TTY: (773) 768-7320

Fax: (773) 768-6280

SCR offers 24-hour radio-dispatched medi-cars with wheelchair lifts in Cook County. Private trips are available utilizing limousines, town cars, 15-passenger vans, and mini-buses. Fee for services.

SEGUIN SERVICES, INC.

3100 S. Central Avenue

Cicero, IL 60804

Voice: (708) 863-3803

TTY: (708) 863-7653

Fax: (708) 863-3863

E-Mail: info@seguin.org

Website: www.seguin.org

Seguin Services is a not-for-profit social service organization, serving children and adults with disabilities and special needs throughout metropolitan Chicago (Cook, Kane, Will, and DuPage Counties). Seguin Services is devoted to enriching the lives of children and adults with disabilities. Working with local communities, Seguin Services creates job opportunities and housing options that lead to greater independence for adults with disabilities. In addition, a specialized foster care program matches children who have disabilities and serious medical conditions with caring foster parents or permanent homes.

SERENITY HOUSE

891 South Route 53

Addison, IL 60101

Voice: (630) 620-6616

Fax: (630) 620-7924

E-Mail: serenity@serenityhouse.com

Website: www.serenityhouse.com

Serenity House provides counseling and housing for persons with substance addictions. Located in DuPage County, will provide services to individuals from other counties as well. Fee for Services.

SHRINERS HOSPITALS FOR CHILDREN CHICAGO

2211 N. Oak Park Ave.

Chicago, IL 60707

Voice: (773) 622-5400

TTY: (773) 385-5453

Fax: (773) 385-5453

E-Mail: ewachspress@shrinenet.org

Website: <http://www.shrinershq.org/shc/chicago>

The Chicago Shriners Hospital is a leading Midwest children's hospital providing high quality pediatric orthopedic surgery; plastic, reconstructive, and craniofacial surgery; and spinal cord injury care. Located on the northwest side of Chicago, the hospital is a short term, 60-bed facility that combines quality medical care with innovative education and research. At Shriners Hospitals, there is no charge to the patient, parent, or any third party.

**SICKLE CELL DISEASE ASSOCIATION OF
ILLINOIS (SCDAI)**

200 N. Michigan Avenue, Suite 605
Chicago, IL 60601

Voice: (866) 798-1097; (312) 345-1100
Fax: (312) 345-1103
E-Mail: support@sicklecelldisease-il.org
Website: www.sicklecelldisease-il.org

SCDAI's primary mission is to enhance the quality of life of those with sickle cell disease and their families. To effectively achieve this goal, SCDAI acts as an advocate for improved healthcare and services for sickle cell patients by educating and informing the community through outreach programs. SCDAI provides information for people of all ages to prepare them for life with sickle cell disease, including information for self-advocacy. SCDAI offers summer camps for children ages 7-13 and 13-18 with sickle cell disease. Primarily serves Cook County residents, but also sends information to people outside of Cook. No fee for services.

SOCIAL SECURITY ADMINISTRATION

Voice: (800) 772-1213
TTY: (800) 325-0778
Website: www.ssa.gov

Federal government agency that provides information about and administers Social Security benefits. There are many office locations throughout Illinois. Contact the telephone number or website above to find the office closest to you.

**SOUTHERN ILLINOIS UNIVERSITY SCHOOL OF
LAW –LEGAL CLINIC**

1150 Douglas Drive
Carbondale, Illinois 62901-6812
Voice: (618) 536-4423
E-Mail: clinic@siu.edu; selfhelp@siu.edu
(Self Help Legal Center)
Website: www.law.siu.edu

Legal clinic that provides free legal representation in a wide range of areas including consumer, landlord/tenant, fair housing act, child custody, child support, and visitation.

SOUTHSTAR SERVICES

1005 W. End Avenue
Chicago Heights, IL 60411
Voice: (708) 755-8030
TTY: (708) 755-2161
Fax: (708) 755-8047
E-Mail: see Website for appropriate email address
Website: www.southstarservices.org

Southstar Services provides choices and opportunities for persons with developmental disabilities that enrich their lives and maximize independence in the pursuit of vocation, community living, and social integration. Southstar also provides developmental training, supportive employment, job placement services, community living, and home-based support services service facilitation. Must be over 21 and have a developmental disability. Serves individuals in Cook and Will counties. Apply for funding through your local PAS agency: PAS agency in Cook County- Suburban Access - (708) 799-9190; PAS agency in Will County- Services Inc. - (815) 741-0800.

SPECIAL OLYMPICS ILLINOIS

605 E. Willow St.

Normal, IL 61761

Voice: (309) 888-2551 or (800) 394-0562

E-Mail: soill@soill.org

Website: <http://www.ilso.org>

Special Olympics provides year-round sports training and competition in a variety of Olympic-type sports for children and adults with intellectual disabilities by giving them continuing opportunities to develop physical fitness, demonstrate courage, experience joy, and participate in a sharing of gifts, skills and friendship with their families, other Special Olympics athletes and the community.

SPECTRUM VOCATIONAL SERVICES

2302 Wisconsin Avenue

Downers Grove, IL 60515

Voice: (630) 852-7520

TTY: (630) 852-7520

Fax: (630) 929-2772

Website: www.lilfriends.com

A division of Little Friends agency. Spectrum provides vocational rehabilitation services for adults with disabilities. These services include community placement, job training, and development of social skills. Serves individuals primarily in DuPage, Western Cook, and Northern Will counties. Typically there is no fee for services, except for transportation costs.

SPINAL CORD INJURY ASSOCIATION OF ILLINOIS

1032 S. La Grange Road

LaGrange, IL 60525

Voice: (708) 352-6223 or (877) 373-0301

Fax: (708) 352-9065

E-Mail: SCIInjury@aol.com

Website: www.sci-illinois.org

The Spinal Cord Injury Association of Illinois is a resource for people affected by paralysis due to trauma and conditions of the central nervous system. Information and referral, peer support, and literature are among the services provided. No fee for services.

STARLIGHT STARBRIGHT CHILDREN'S FOUNDATION

30 East Adams, Suite 1020

Chicago, IL 60603

Voice: (312) 251-7827 (STAR)

Fax: (312) 251-7825

E-Mail: starlightmidwest@starlightmidwest.org

Website: www.starlight-chicago.org

Starlight Starbright Children's Foundation brightens the lives of seriously ill children and their families through innovative programs that educate, empower, entertain, and inspire. Serving all counties in Illinois. No fee for services.

TEST POSITIVE AWARE NETWORK (TPAN)

5537 N. Broadway Street

Chicago, IL 60640-1405

Voice: (773) 989-9400

Fax: (773) 989-9494

E-Mail: tpan@tpan.com

Website: www.tpan.com

TPAN is a peer-led, self-help organization providing free resources, referrals, and support for individuals living with

and impacted by HIV. Serves primarily Chicagoland, however, TPAN's publications are distributed worldwide.

THRESHOLDS

4101 North Ravenswood Avenue

Chicago, IL 60613

Telephone: (888) 997-3422

TTY: (773) 880-6263

Fax: (773) 880-6279

E-Mail: Thresholds@thresholds.org

Website: www.thresholds.org

Thresholds is a psychosocial rehabilitation agency that provides an array of vocational, residential, education, social, and health services with a primary focus on prevention of unnecessary hospitalization for people with mental illness. Serving Cook and nearby counties.

THRESHOLD'S TRANSITIONS

8050 N. Monticello

Skokie, IL 60076

Voice: (847) 679-5610 or (847) 982-3300

TTY: (847) 679-5610

Fax: (847) 679-0592

The organization offers psychosocial rehabilitation, employment services and job placement to individuals recovering from mental illness. They offer a sheltered workshop, supported employment and provide individual assistance with employment issues. They also offer adult day care services for Seniors. Sliding scale fee applies to some services.

TOURETTE SYNDROME ASSOCIATION, INC. OF ILLINOIS

5102 Oakton Street, Suite 115
Skokie, IL 60077-3614
Voice: (847) 675-2121
Fax: (847) 675-2147
E-Mail: tsail2001@sbcglobal.net
Website: www.skokienet.org/tourett1/

Tourette Syndrome Association, Inc. of Illinois provides services to Illinois residents who have Tourette Syndrome. It also provides services to their families and the educational and medical professionals working with them. The association provides: up-to date literature, books, and videos for loan or purchase; in-service for school personnel and medical professionals; physician referral list; quarterly general meetings with informational speakers; quarterly chapter newsletter; bi-annual day long conferences for professionals and families; support groups; children's summer camp; annual family picnic; annual golf-outing; and other related services and programs.

TRILOGY, INC.

1400 W. Greenleaf
Chicago, IL 60626
Voice: (773) 508-6100
Crisis Intervention: (800) 322-8400
24 Hour Mental
Health Line: (773) 274-3015
TTY: (773) 508-4276
Fax: (773) 262-4841
E-Mail: intake@trilogybehc.org

Trilogy provides rehabilitation services for individuals in Cook County with severe and/or persistent mental illnesses. It offers a variety of services to assist these individuals in their efforts to be as self-sufficient as possible. Services include intake/assessment; case management; residential,

psychosocial, and vocational rehabilitation; respite; and counseling. Fees for services may apply on sliding scale.

**UNITED CEREBRAL PALSY OF GREATER
CHICAGO**

160 N. Wacker Drive
Chicago, IL 60606-1601
Voice: (312) 368-0380
TTY: (312) 368-0179
Fax: (312) 368-0018
E-Mail: info@ucpnet.org
Website: www.ucpnet.org

UCP Chicago provides assistive technology training; early intervention services; and employment placement, job readiness, and recreation information and resources. Serves individuals in Cook, DuPage, Lake, and Kane Counties. No fee for services. See also Infinitec listing.

**UNITED STATES DEPARTMENT OF EDUCATION
OFFICE OF CIVIL RIGHTS**

111 North Canal Street, Room 1053
Chicago, IL 60606-7204
Voice: (312) 886-8434
Fax: (312) 353-4888
TTY: (312) 353-2540
E-Mail: OCR_Chicago@ed.gov
Website: www.ed.gov/offices/OCR

Federal agency responsible for enforcing civil rights regulations, which prohibit discrimination, based on race, color, national origin, disability or age. It provides information on the requirements for the evaluation and placement of students with disabilities. It also receives and investigates complaints from individuals who believe that an education institution that receives Federal financial assistance has discriminated against someone on the basis detailed above. The complaint must be filed within 180

calendar days of the date of the alleged discrimination, unless the time for filing is extended by OCR for good cause.

UNITED STATES DEPARTMENT OF HEALTH AND HUMAN SERVICES - OFFICES OF CIVIL RIGHTS

233 N. Michigan Avenue, Suite 240

Chicago, IL 60601

Voice: (312) 886-2359

Fax: (312) 886-1807

TTY: (312) 353-5693

Website: www.hhs.gov/ocr/

OCR is the designated agency, under Title II of the ADA, for complaints of discrimination based on disability in health and human service programs operated by state and local governmental entities.

UNITED STATE DEPARTMENT OF HOUSING AND URBAN DEVELOPMENT (HUD)

(Chicago Office)

77 West Jackson Boulevard

Chicago, Illinois 60604

Voice: (312) 353-5680

Fax: (312) 886-2729

TTY: (202) 708-1455

Website: www.hud.gov

(Springfield Office)

500 West Monroe Street - Suite 1 SW

Springfield, Illinois 62704

Voice: (217) 492-4120

Fax: (217) 492-4154

TTY: (202) 708-1455

Website: www.hud.gov

HUD's mission is to increase homeownership, support community development and increase access to affordable

housing free from discrimination. HUD will investigate complaints of housing discrimination under federal housing law as well as assist individuals who are trying to buy or rent a home.

**UNITED STATES DEPARTMENT OF JUSTICE
DISABILITY RIGHTS SECTION - CIVIL RIGHTS
DIVISION**

950 Pennsylvania Ave., NW
Civil Rights Division, Disability Rights Section, NYAV
Washington, DC 20530

Voice: (800) 514-0301

Fax: (202) 307-1198

TTY: (800) 514-0383

Website: www.ada.gov

The Disability Rights Section, of the Department of Justice's Civil Rights Division is responsible for enforcement of Titles II and III of the Americans with Disabilities Act (ADA) which prohibits discrimination on the basis of disability in employment, State and local governments, public accommodations, commercial facilities, transportation and telecommunications. The office operates a toll-free information line that provides technical assistance on the ADA and how to file ADA complaints.

**UNITED STATES DEPARTMENT OF LABOR -
OFFICE OF FEDERAL CONTRACT COMPLIANCE
PROGRAMS**

(Regional Chicago Office)

230 S. Dearborn, Room 570

Chicago, IL 60604

Voice: (312) 353-0335

Fax: (312) 353-2813

Website: www.dol.gov/dol/esa/public/ofcp-org.htm

Ensures that employers are doing business with the federal government abide by laws and regulations requiring equal employment opportunity and affirmative action. Conducts compliance evaluations of federal contractor affirmative action programs and investigates complaints of discrimination on the basis of race, gender, national origin, disability, or veteran status.

**UNITED STATES EQUAL EMPLOYMENT
OPPORTUNITY COMMISSION**

500 West Madison Street, Suite 2800

Chicago, IL 60661

Voice: (312) 353-2713 or (800) 669-4000

Fax: (312) 886-1168

TTY: (312) 353-2421 or (800) 669-6820

Website: www.eeoc.gov

Enforces federal civil rights laws in employment with respect to race, sex, national origin, religion, color, age and disability.

UNITED STATES PARALYMPICS

One Olympic Plaza

Colorado Springs, Colorado 80909

Voice: 719-866-2030

Website: <http://www.usparalympics.org/>

U.S. Paralympics, a division of the U.S. Olympic Committee, was created in May 2001 to focus efforts on enhancing programs, funding and opportunities for persons with physical disabilities to participate in Paralympic sport. The U.S. Olympic Committee (USOC) is a non-profit tax-exempt organization based in Colorado Springs, Colo. The USOC works with more than 50 member organizations to provide programs and services to develop athletes and coaches that one day dream of participating in the Olympic, Paralympic and Pan Am Games and to promote the Olympic and Paralympic ideals throughout the United States.

UNIVERSITY OF CHICAGO
DEVELOPMENTAL DISORDERS CLINIC (DDC)
Department of Psychiatry
5841 S. Maryland Avenue, MC 3077
Chicago, IL 60637

Voice: (773) 834-3864
Fax: (773) 834-2742
E-Mail: autism@yoda.bsd.uchicago.edu
Website: <http://psychiatry.uchicago.edu/ddc/home.htm>

The DDC offers comprehensive, multidisciplinary evaluations by a clinical psychologist and a child psychiatrist, with a particular emphasis on diagnosis and consultation. The DDC also provides treatment and consultation in behavior management and educational programming for children and adults with autism and other pervasive developmental disorders.

UNIVERSITY OF ILLINOIS – AUTISM CLINIC
University of Illinois Medical Center
1740 West Taylor Street
Chicago, IL 60612
Voice: (312) 413-7336 or (866) 600-CARE
Website: www.uillinoismedcenter.org

In May 2004, the University of Illinois created its new Autism Clinic that offers a multidisciplinary evaluation for infants, children and adults. Appointments must be scheduled in advance by telephone. No walk-ins accepted. There is a fee for services. See website for other specialized clinics served by the University of Illinois.

**UNIVERSITY OF ILLINOIS COLLEGE OF LAW
LEGAL CLINIC**

504 East Pennsylvania Avenue
Champaign, Illinois 61820
Voice: (217) 333.0930
Website: www.law.uiuc.edu

Legal Clinic that provides free representation in a wide range of areas including: divorce, child custody, orders of protection, debt issues and employment.

UPTOWN PEOPLE'S LAW CENTER

4404 North Broadway
Chicago, IL 60640
Voice: (773) 769-1411
Fax: (773) 769-2224

Legal education and defense program. Serves Chicago's Uptown neighborhood on legal issues including social security/welfare defense and education; housing and tenant rights; domestic violence; and prisoner rights.

VITAL BRIDGES

348 North Ashland
Chicago, IL 60607
Voice: (773) 665-1000
Fax: (773) 665-0044
E-Mail: info@vitalbridges.org
Website: www.vitalbridges.org

Vital Bridges helps people throughout metropolitan Chicago impacted by HIV and AIDS to improve their health and build self-sufficiency by providing food, nutrition, housing, case management and prevention services. Vital Bridges serves people impacted by HIV and AIDS throughout the metropolitan area through sites in Englewood, Edgewater, Humboldt Park, Harvey, Oak Park, and Elk Grove Village.

WEST SUBURBAN ACCESS NEWS ASSOCIATION

P.O Box 3221

Oak Park, Illinois 60302-3221

Voice: (708) 261-2808

Website: www.wsana.org

E-Mail: info@wsana.org

WSANA is a not-for-profit organization that educates residents about the human and legal rights of people with disabilities by providing accurate information on disability-related issues through newsletters, E-Mail alerts, and a speakers' bureau. The website also has a link to resources for people with disabilities.

WEST SUBURBAN SPECIAL RECREATION ASSOCIATION (WSSRA)

2915 Maple Street

Franklin Park, IL 60131

Voice: (847) 455-2100

TTY: (847) 455-2100

Fax: (847) 455-2157

E-Mail: wssra@wssra.net

Website: www.wssra.net

WSSRA provides community-based therapeutic recreation for individuals of all ages with any kind of disability. Athletic, fitness, art, social, camping and travel programs are offered. Serves Western suburbs in Cook County. Fee for program applies.

WILL COUNTY LEGAL ASSISTANCE PROGRAM

5 East Van Buren Street Suite 310

Joliet, Illinois 60432

Voice: (815) 727-5123

Fax: (815) 727.5152

Website: www.willcolgalaid.org

Provides free legal representation to residents of Will County in the following areas: Domestic Violence (Orders Of Protection, divorce, and other family law and related matters); Housing/Consumer (landlord/tenant, mortgage foreclosures, Fair Lending issues, and consumer fraud); Senior Citizens (variety of legal issues); Public Benefits (Public Aid, food stamps, and other public benefit issues); and School Law for DCFS wards (DCFS caseworkers should call the office for additional information). Financial eligibility requirement applies.

Y-ME NATIONAL BREAST CANCER ORGANIZATION

212 W. Van Buren Street, Suite 1000
Chicago, IL 60607

Voice: (312) 986-8338
24-hour Hotline: (800) 221-2141 (English) or
(800) 986-9505 (Español)
Fax: (312) 294-8597
E-Mail: See website for contacts.
Website: www.y-me.org

The mission of Y-ME National Breast Cancer Organization is to ensure, through information, empowerment, and peer support, that no one faces breast cancer alone. Serves individuals throughout Illinois. No fee for services.

**QUICK REFERENCE GUIDE
GOVERNMENT AGENCY LISTINGS**

City of Chicago

311

Chicago has a centralized complaint system. Any consumer seeking help with a city service should call 311. Services include assistance with building violations, consumer fraud, emergency food, fire safety, and housing complaints, etc.

Chicago Mayor's Office for People with Disabilities

312-744-4601 (V) / 312-744-4964 (TTY)

Chicago Commission on Human Relations

312-744-4111 (V) / 312-744-1088 (TTY)

Cook County Commission on Human Rights

312-603-9988 (V) / 312-603-1101 (TTY)

Illinois Attorney General's Office

Consumer Fraud: 800-386-5438 (V)/ 800-964-3013 (TTY)

Disability Rights: 312-814-5684 (V)/ 312-814-3374 (TTY)

Health Care: 877-305-5145 (V)/ 800-964-3013 (TTY)

Crime Victims: 800-228-3368 (V / TTY)

Illinois Department on Aging

Senior Helpline (60 and older)

Elder Abuse after-hours Hotline

(312) 814-2630

(866) 252-8966

(800) 279-0400

Illinois Department of Children and Family Services

To Report Abuse of a minor:

800-25-ABUSE (V)/800-358-5117 (TTY)

Illinois Department of Human Rights

312-814-6200 (V) / 312-263-1579 (TTY)

Illinois Department of Human Services

Office of the Inspector General (OIG) (800) 368-1463 (V)

Contact OIG to report abuse, neglect or financial exploitation of individuals with disabilities, ages 18 to 59.

General information on DHS services:

800-843-6154 (V)/ 800-447-6404 (TTY)

Illinois Department of Public Aid (312) 793-4792 (V)

To report welfare and medical fraud:

800-226-0768 (V)/ 800-204-1012 (TTY)

Illinois Department of Public Health

800-252-4343 (V) / 800-547-0466 (TTY)

To report abuse, neglect or financial exploitation of any nursing home resident or hospital patient.

Illinois Guardianship and Advocacy Commission

Human Rights Authority (866) 274-8023

Investigates human rights violations by service providers.